

Toyota's big new answer for our kind of economy.

New Corona. Your kind of car.

Toyota announce the first new concept family car. New Corona introduces the most significant new concept in power and economy ever offered in New Zealand. Founded on Toyota's unique mastery of design and small engine technology, new Corona features a new generation engine — the brilliant 3-T, and vastly superior design principles. The outstanding success of new Corona's design has dramatically lowered the normal wind-resistance level resulting in substantially increased economy and an uncanny quietness in the cabin. New Corona is the brilliant result of Toyota's unrelenting quest for peak performance and outstanding economy.

Your kind of styling:

Simple, clean, classical. Three words that best describe this bold new design. From the smooth front with its squared-off headlights, to the wrap-around rear tail lights, this is a car designed with two overall concepts in mind — enduring style and more usable space.

Your kind of economy and performance:

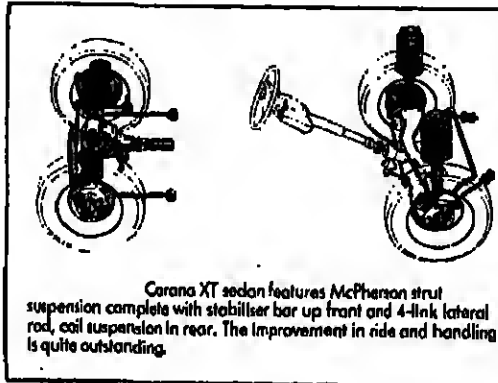
A new engine for a new car. The brilliant 3-T motor has been specially developed from Toyota's unique understanding of small engine technology. Based firmly on the principle of combating constantly rising fuel costs, Toyota's advanced know-how has brought New Zealand motorists the vital economy breakthrough we needed.



A special feature to remind you of Corona's economy — the petrol gauge monitors the amount left in the tank — even when the ignition is off.

Your kind of reliability:

If there's one kind of owner that must have total reliability it's the family man. New Corona is engineered on demanding principles of long life. Toyota engineers have been able to perfect reliability that surpasses even the previous Corona — itself a standard of reliability that other manufacturers have long envied. Construction is typically Toyota — tight and tough and includes the latest proven techniques of protective and preventative safety.



Your kind of comfort:

We believe that new Corona is the most comfortable and the quietest family car you can buy. This comfort and quietness was not easily achieved. Thicker, sound absorbing material is used extensively throughout. A remarkable new bulkhead deadening system has been introduced.

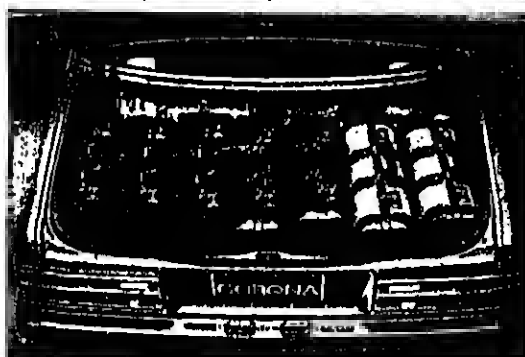


CORONA XT STATION WAGON
CURRENT INVESTMENT PRICE
\$10,600
Also available with automatic

Thick, pile carpets cushion the floor. The seats, in the tradition of Toyota, are deeply cushioned, fully cloth covered and fully adjustable.

Your kind of space:

Space. The word that goes best with new Corona. Space for more luggage. Space for five passengers. Space that's open and free because the



windows are high and wide. In the cabin, legroom and particularly shoulder room is greatly improved. Importantly for the family man, the new Corona's boot is deep, wide and long — as the photograph shows — it can easily accommodate the most demanding family man's cargo.

New Corona. Your kind of investment.



CORONA XT SEDAN
CURRENT INVESTMENT PRICE
\$9,900
Also available with automatic

TOYOTA

It's An Investment.

NATIONAL BUSINESS REVIEW

UNIVERSITY OF JORDAN
LIBRARY

Volume 9, No. 36 (Issue 353) September 26, 1979

60 cents

Legal move puts bung on liquor hearing

by Roc Mnzengarb

WIDELY regarded as a test case for the liquor industry, this week's Commerce Commission inquiry into allegations of restrictive trade practices has been called off.

Days before the substantive hearing, Phillips and Pike Limited of Wellington (a subsidiary of Dalgety NZ Limited), indent agents named in the original complaint to the Examiner of Commercial Practices, applied to the Supreme Court for a review of the commission's preliminary findings of August.

The company also applied for an order staying the commission proceedings until after the court review.

The commission inquiry has crucial implications for the liquor industry, and will determine if competition is allowed to flourish.

At stake for cut-price operators is the right to lower prices free from supply problems.

For Phillips and Pike and other large liquor merchants, the aim is to maintain discriminatory supply practices.

The case will establish just how much muscle they have and the extent to which they

can keep the liquor trade within their control.

Last week's legal moves are considered "delaying tactics" by other parties to the action. They say that while the matter remains unresolved, their businesses will suffer from supply problems.

Phillips and Pike disagrees with the commission's interpretation of the Commerce Act on a point which goes to the heart of the issue.

The company is seeking a ruling from the court on the meaning of a "refusal to supply".

The Commerce Commission postponed the hearing to await the court's decision on the interim application.

Several parties said they expected some move by Phillips and Pike along these lines, but were surprised that the proceedings with the commission were stopped dead.

The hearing had been delayed already for other reasons.

Some suggest the issues may remain unresolved for years. Meanwhile, the company which initiated the complaint to the Examiner some months ago, Westport-based Baillie Wines and Spirits Limited, says its supply problem is jeopardising its trade.

The company is concerned with keeping its business at a time when normally a busy and lucrative Christmas trading period should be looming.

The company has lodged what is understood to be a counterclaim with the Supreme Court in a last-ditch stand to block the Phillips and Pike action and attempt to restore its former trading arrangement.

The number of groups which has applied for and gained party status in the commission action, and the legal heavyweights representing them, demonstrates the importance which industry members place on the case.

Apart from Phillips and Pike and Baillie, the New Zealand Wholesale Wine and Spirit Merchants' Federation, Wrightson NMA, Glenelth Holdings Limited, and a group of major brand distributors (comprising Allied Liquor Merchants Ltd, Ballins Industries Ltd, Dominion Breweries Ltd, CH Drysdale & Co Ltd, Fletcher Humphries & Co Ltd, Hughes and Cosser Ltd, NZ Wines and Spirits Ltd, and Quill Morris Ltd) have become party to the action.

The Examiner of Commercial Practices is automatically admitted to the

proceedings.

Baillie, operating on margins lower than those traditionally taken in the trade, for some time has been supplying hoteliers with cheap liquor.

Those hoteliers in turn have become known for passing on competitive prices at retail level.

In the last few months, liquor merchants have been fighting to preserve their right to prevent discounting of their products.

The Examiner of Commercial Practices takes a dim view of these actions.

In his report to the commission in June, he said he was satisfied Phillips and Pike's actions were against the public interest in that they prevented effective competition on the market place (see NBR June 27).

The suppliers had changed the rules for supply of products to Baillie mid-stream in what appeared to be a bid to stop the price-cutting.

In March they refused to supply products to Baillie except on terms which the company claimed were so disadvantageous as to be likely to deter it from acquiring the products.

Phillips and Pike had advised Baillie that in future it would deliver orders only to Westport, on a freight-paid basis. Products for Auckland and Palmerston North — where Baillie had outlets — had to be transported to Westport, placed in bond, and then transported north at Baillie's expense, even though the product might originate from Auckland.

This meant greatly increased costs for Baillie and its customers.

The Examiner said Baillie "stands out in the industry because of its effective and competitive pricing policies".

In practice, Baillie effectively had been prevented from selling certain liquors in the North Island, "presumably the object of the practice", the Examiner said.

Other major suppliers, several of whom are represented in the case — adopted Phillips and Pike's new terms of supply about the same time.

The Examiner said it was not clear if those suppliers were acting in concert "or whether the timing was mere coincidence".

Inside:

THE team that introduced bearer notes here has come up with yet another uncommon security — the "Negotiable Floating Rate Certificates of Deposit". Peter V O'Brien, armed with his pocket calculator, analyses the new DFC issue — Page 11.

JOHN Sloan talks to National Mutual manager Gil Hasking about the proposed merger with Commercial Union Assurance — Page 16. CONSUMERS don't need to interpret the Electricity Division's complicated annual accounts in order to work out they are paying too much for electricity. Our Economics Correspondent explains why the increases are not necessary and John Peel discusses the effectiveness of a tariff policy as an economic tool — Page 21.



A Studio for all seasons.

One camera film style or four camera television. Take your pick. Fully soundproofed, 18' clear grid height, wraparound cyclorama, 65' x 40' shooting area, make-up facilities, adjacent practical kitchen, easy access for sets and large products. From tabletop to drama — New Zealand's most efficient and modern studio.

There's more to video than meets the eye.

VID@COM

STUDIO AND LOCATION PRODUCTION FOR BROADCAST AND CCTV. FILM TO TAPE TRANSFER AND POST PRODUCTION. FACILITIES: FIRE, CONSULTATION, DUPLICATION AND STANDARDS CONVERSION. VID@COM LIMITED, 71 BOSTON ROAD, AUCKLAND 3. PHONE 708-1660.

Price curbs: Govt casts wide net

by Rae Mazengarb

THE four clauses of the Commerce Amendment Bill provide Government with sweeping powers to impose price restraints on any goods or services which the Minister may specify, and on goods and services sold by individuals whom he may specify.

Introduced last week to Parliament, the bill created hardly a ripple in the commercial world.

Perhaps that was because there were more immediate issues to be discussed, after the Government's intervention in the settlement of the drivers' award — which inspired the bill — sparked a general strike.

But the bill has implications for businessmen more serious than the brevity of the document suggests.

And as it swiftly reached its second reading only the day after its introduction, a few critics were beginning to realise it was not as harmless as its brevity implied.

The Bill amends the Commerce Act 1976 by repealing section 83 and enables wide-ranging price restraints to be imposed by regulations made

under the principal Act.

These regulations may impose or provide for the imposition of price restraint in respect of:

- Goods or services or classes of goods and services generally;
- Particular goods or services or particular classes of goods or services;
- Goods or services sold by particular classes of persons or by individual persons.

In other words, Government — or the Minister — can have a field day making regulations to impose price restraints on any individual companies or persons they care to specify.

The restraint measures may specify how prices are to be restrained. In particular, they may:

- Limit the margin of profit that may be applied to goods or services;
- Prescribe the method for calculating prices;
- Limit the costs that may be taken into account in calculating those prices;
- Limit the profit of any business;
- Control the frequency of price increases;
- Freeze, for any specified period, the prices of any goods

or services;

- Override or supplement any criteria required to be taken into consideration under any Act by any body or person charged with fixing prices;
- Suspend any procedure for price fixing.

The measures are spelled out so that nothing can be left to be disputed in the courts.

The former general legislation could have provided a plethora of loopholes.

Clause 3 amends section 118 of the principal Act by adding a proviso which makes it clear that price restraint regulations may override any provisions which relate to the fixing of prices or charges and which are contained in any Act specified in the First Schedule to the principal Act.

The explanatory note says: "The Transport Act 1962 is one of the Acts included in the First Schedule".

To regulate, you must provide penalties.

This Bill gives the Minister the right to keep prices down, while providing the means for Government to increase its own income.

Fines for breaches increase from \$200 to \$1000 maximum.



Registered at Post Office
Headquarters as a newspaper

Incorporating Admark

Was their disruptive journey really necessary?

by Colin James

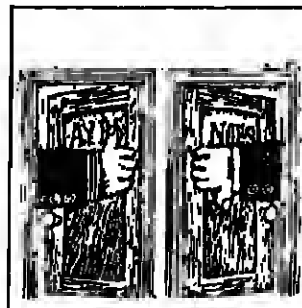
THERE comes a point during most protracted industrial disputes when the issue seems trivial compared with the cost to the parties.

What is not apparent to the public are the deeper issues over which the dispute is really being fought.

Partly that is the fault of workers in my trade not doing their job as thoroughly as it demands to be done. No news organisation has yet invented the resources necessary to do this.

Partly it is because the deeper issues are not discoverable by the journalist. They may not even be apparent to the people involved in the conflict, or if they are, they are not clearly so or the people involved cannot articulate them.

There is another possible reason: that the roots of industrial conflict go deeper than any discernible issues. For example, Lewis Coser, in his book 'The Functions of Social Conflict', argues:



POLITICS

... conflict, rather than being disruptive and dissociating, may indeed be a means of balancing and hence maintaining a society as a going concern.

In the industrial sense, the conflict is "institutionalised" by a never-ending struggle between formal power blocks of unions and employers, of which strikes are an inherent part.

One might loosely interpret that view as that strikes can be a sort of safety valve through

which excessive heads of steam are released, thus saving the boiler from blowing up.

It is not my purpose in this article to attack or defend that resort to strikes. But those fond of citing the German experience as invalidating any justification of strikes might care to ask themselves if they would swap our strikes for Germany's urban terrorists.

The fact is that unless we are going to change the rules, we are going to have strikes — some justified, some inhumane or disruptive, some plainly politically inspired.

And the rules cannot be changed by the stroke of a prejudiced pen in Parliament. They can be changed only by a fundamental shift in social attitudes.

An example of such a shift would be acceptance of political dictatorship. Another would be a preference for anarchy (such as might occur in the atomised post-microprocessor world).

In either case, unions would be

irrelevant. In the meantime we are stuck with carryings-on like last Thursday's national strike.

According to your own prejudices, you could regard that extraordinary event as the reaction of wage workers goaded beyond endurance by a hostile Government or as a studied attack on the foundations of our democracy by power-mad union leaders.

But answers were less appropriate than questions last week.

Question No 1: Was it a general strike? Not really, at least not in the sense that that word is usually used — a protracted trial of strength with the Government. It was a protest stoppage, a gesture.

Question No 2: What was its purpose from the union point of view? To get the drivers their 1.5 per cent? To force the Government to get its nose out of wage bargaining?

Or was it intended to show that the union movement could unite for some future dispute

such as unionisation of joint venture fishing vessels? Was it more a matter of internal politics in the Federation of Labour, to show that the militant left is now boss and that the Skinner will fix-it days are over?

In one so-called "moderate" union office last Tuesday morning, officials were cynically talking about the "start of the revolution" — a thinly disguised reference to the Socialist Unity Party (communist) allegiance of FOL secretary Ken Douglas.

There were also widespread mutterings that Jim Knox was no longer in control, if he ever had been.

Question No 3: Why did Tony Neary's electrical workers settle their supply authorities award in the middle of the rumpus, thereby seeming to break ranks at a critical time? Should they not have at least referred their proposed settlement to the FOL executive?

There were mutterings about Neary's increasing isolation from the mainstream of the union movement.

The fact is that he got a good settlement. The movement in the basic rate was 10 per cent, half a per cent higher than the Government allowed the drivers, and in addition the great bulk of workers under the award are to get another 1.5 per cent because of the introduction of a pay grade for those who have more than two years service.

Question No 4: Why did the Government not interfere with the electrical workers' settlement? Was it because their increase is considered less damaging to the economy than the drivers? Or because they did not actually strike to get it?

Or was it because Neary is more politically acceptable? Did the Government see political advantage in adding a few blows of its own to the wedge being driven between Neary and the rest?

In fact most of Neary's workers joined the national strike, the exceptions being those who have by law to give 14 days notice of strike action.

My own conclusion, from talking to Cabinet ministers and backbenchers, is that political considerations outweighed economic ones in deciding to go for the drivers. As Kerry McDougal of the Institute for Economic Research pointed out in a Checkpoint interview, even 9.5 per cent is economically unacceptable.

The Government has made a great deal of the fact that the drivers used industrial muscle to lift their employers from 9.5 per cent to 11 per cent.

This, according to Jim Bolger on television on Tuesday night, was unreasonable action. He refused to define what "unreasonable" was, retreating into the absurd assertion that the public knew what it was.

Subsidiary question for Bolger: Would a week of electricity cuts from Neary's lot be reasonable or not? If not, would a week of sporadic freight interference from drivers, as distinct from three months of it, be reasonable or not? Is the threat of an electricity strike, as distinct from an actual strike, reasonable or unreasonable?

Question No 5: Why did neither the Government nor the FOL really explore possible avenues of averting the national stoppage? Did the Government want the stoppage to persuade the public the FOL was now in the hands of politically motivated extremists?

Question No 6: Is there a narrower political motive behind the Government's action? Was Muldoon's free enterpriseism, which they have got to believe can apply the "more market, more money" philosophy to every sector of the economy, trying to recruit some of the great deal of money being in the party for being a interventionist when the Government is crying: "Get it back."

This article was written before last Thursday's and before the election. Contractors and the election word talks ended. Government MPs and ministers were talking about the fluidity of a situation and waiting a thing could change dramatically between the writing of the article and its publication.

Already extensive power, "soft" employment, been taken in an ambush to the Commerce Act. Bolger had warned of it, controls if unions did knuckle under.

The free enterprise indeed discovered that "more market" philosophy which in its pure form demands a hands-off Government attitude to bargaining.

As one or two of us planned to me, while employers were able to pay wage increases in "cost" sectors of the economy — other words, without restraint of competition in the marketplace — they would be encouraged to resist excessive wage demands.

Until they can be protected — and defending the transport industry has been made much more difficult by the entry into the industry of the private sector — they have to be persuaded to controls on their price. It helped by controls on wages.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

Margarine marketing spread

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

KEOR severed its link with Provincial Traders about April, hoping to process its own crude oils into margarine by June 20.

But the plant was late coming on stream.

It soon ran out of left-over hardened oils, and was forced to shop for more stock in Australia.

It managed to pick up 16 tonnes from Melbourne, but a further 20-tonne shipment from Sydney was held up by a wharfie strike, according to industry sources.

Burnett says the margarine line will be running this week from crude oil processed on site, which will mean more

pledged to conquering the margarine industry, the Kaipara Edible Oils Refinery Ltd marketing push had an insusceptible start.

The Hefensville company ran out of margarine stocks soon after it began an expensive television and newspaper campaign last month to promote its "Margee" brand.

Then it ran foul of the Health Department because labelling didn't comply with regulations.

Supply problems were exacerbated by the national driver's strike, which saw a run on margarine when butter supplies ran down. That is the reason KEOR chief executive Ken Burnett has given for the latter being bare.

KEOR's \$4.5 million refinery was meant to come on stream on June 20.

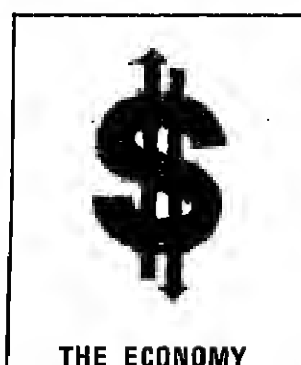
That was the day Prime Minister Rob Muldoon officially opened the refinery with a warning that it wouldn't get Government help if it couldn't compete with the rest of the industry.

KEOR's first batch of margarine was processed from hardened oil left over from the joint venture in Kaupapa Foods Ltd — a 50-50 deal with Provincial Traders Ltd of Brisbane, owner of the "Dixiebell" brand.

The refining and processing package which KEOR bought from Paraguayan investor Dr Shrian Oskar included a margarine and hardening plant.

Monitoring group takes pessimistic stance

Economics
Correspondent



THE Prime Minister is always harping that New Zealand journalists are doing the country a disservice by claiming that the economy is in poor shape. Yet he recently concurred with a report by the Planning Council's Economic Monitoring Group which was pessimistic about New Zealand's immediate economic outlook.

And while the monitoring group is a quadripartite of highly respected citizens with expertise within the economic and business professions, their report is little more than an exercise in journalism.

It certainly cannot claim to be an exercise in economic research.

It is a carefully written commentary on the economy and as such its conclusions are remarkable. Many of the so-called nit-picking statements by journalists about the economy are repeated in this report.

The second report of the Economic Monitoring Group, New Zealand's Economic Trends and Policies, September 1979, begins: "The current economic situation is still dominated by the balance of payments position and persistent high inflation."

Nothing has changed. This is very nearly the same thing the present Minister of Finance and Prime Minister said in the 1976 Budget. "The new Government which took office in December of last year

inherited an economy that was faced with four major problems.

"The first was a record and growing rate of inflation; the second was a massive and increasing deficit of Government revenue as against expenditure... the third was a massive external current account deficit... the fourth major problem was a level of unemployment... running at a near-record peak."

At the time of the 1976 Budget, the annual rate of inflation was over 16 per cent, the Government's deficit before borrowing for 1976-77 was just over \$1000 million, the balance of payments deficit for June year 1976 was \$915 million and unemployment (including those on special work) was less than 12,000.

Although both the rate of inflation and the balance of payments deficit are lower now (the annual rate of inflation is around 12 per cent and the balance of payments deficit for June year 1979 was \$627 million), both are on a

rising trend. Inflation could easily peak at above 16 per cent and the balance of payments deficit is likely to rise above the \$1000 million mark by late 1980.

And, of course, this Government has a massive and increasing budget deficit. Expenditure exceeded revenue by \$1446 million in 1978-79. The deficit could be even higher this year, despite an expectation by the Government that income tax receipts will grow by a whopping 25 per cent.

Unemployment is more than four times as great now as it was in 1976.

The root cause of such high unemployment and possibly the other economic problems as well is the Government's own economic policy. Or in the Economic Monitoring Group's more euphemistic language: "The problems of stabilisation since 1975 have been addressed by more active fiscal and monetary policies... The emphasis of policy in 1975 and 1977 was to reduce

domestic spending, and consequently production fell. "Largely as a response to the tight budget policy during those years and the large balance of payments deficit, New Zealand experienced the most protracted recession since the Depression of the 1930s."

As Table 1, "Production and Income Growth" shows, the result was slow growth in production, real incomes and real disposable incomes (incomes after tax) over the four years from 1975 to 1978. The rate of growth of real production per employee is not a precise measure of productivity growth but the fall in this statistic suggests that there has also been a significant fall in productivity growth, according to the Monitoring Group.

Things are looking up in 1979. From late 1977, the Government's policy has been directed towards halting the decline in production and confidence and the rise in the number of unemployed. Further impetus was provided by the 1976 Budget.

According to the Economic Monitoring Group, "These measures were major factors reversing the decline in production and spending in the economy." But, "in spite of this recovery of production growth it would appear that the level of production is still only at the levels achieved during 1975-76 and 1976-77."

And an important feature of this recovery which distinguishes it from previous cyclical upturns is that "the recovery of production and spending was initiated by Government fiscal and monetary stimulation, rather than by an external stimulus from export prices."

Instead of following the traditional pattern of export-led growth, the upturn has been led by consumption growth and has occurred while the country still has a large balance of payments deficit.

The Economic Monitoring Group reports further that "in spite of the consumption growth and the rapid increase in the money supply, there has been no recovery in private sector real investment. Instead, the increased consumption demand was met by reducing inventories, utilising some of the excess production capacity and increasing imports."

"Consequently, there has been no reduction in the level of unemployment."

The balance of payments deficit might have grown rapidly over the last year or so, except for several factors. First, sectors which traditionally use a high proportion of imports showed little growth so that investment and hence demand for imported capital goods declined. For this reason, growth in the demand for imports has been more moderate in comparison to past cyclical upturns in domestic production.

Secondly, agricultural production increased, a statistically significant increase in the supply of a portable production. This was reinforced by the increase in wool marketing. The lift in prices early this year.

But while the Government's expansionary fiscal and monetary policies have resulted in a higher balance of payments deficit, they contribute to a higher rate of inflation according to the Economic Monitoring Group.

The resulting growth in the private sector credit money supply has induced an increased rate of growth in wages.

As Table 2 shows, the ordinary time weekly wage increased by 15.1 per cent during the year to April 1979 compared with 11.9 per cent the previous year. It is the Monitoring Group's view that "in the more buoyant conditions which have prevailed recently, these increased wage costs have inevitably passed on to higher prices."

But the Monitoring Group does not only blame wage costs for causing the inflation rate to grow. "Other factors which contributed to higher inflation this period were sharp increases in meat prices and Government charges."

And, of course, it is the Government's own fault for introducing policies which accommodated wage increases in the first place.

In the next 18 months, the settlements are just one of the factors which will have a dominant influence on the economy in the view of the Monitoring Group. The other factors are the Government's budget policy, external developments (particularly prices) and the rate of growth in agricultural production.

In the end, the Economic Monitoring Group does not recommend any line of policy to the Government. Because their report is not based on a research or on a comparative analytical approach, but on the Monitoring Group's view of the current situation, it does not provide the Government with any clear policy options. It will be a long time before the Monitoring Group can expect to make any recommendations on economic policy.

TABLE 1: PRODUCTION AND INCOME GROWTH

| Month Year | 1960-61 | 1961-62 | 1962-63 | 1963-64 | 1964-65 | 1965-66 | 1966-67 | 1967-68 | 1968-69 | 1969-70 | 1970-71 | 1971-72 | 1972-73 | 1973-74 | 1974-75 | 1975-76 | 1976-77 | 1977-78 | 1978-79 | 1979-80 |
|----------------------------------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|---------|
| Real Production | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Real Production per Employee | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Real Private Income | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Real Private Income per Employee | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Real Disposable Salary and Wage | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |
| Income per Employee | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 | 1.0 |

Source: Derived by Economic Monitoring Group, Department of Statistics and CSO, Wellington.

TABLE 2: MOVEMENTS IN AVERAGE EARNINGS 1975-79

| Date | Annual Average Ordinary Time Weekly Earnings | Annual Percentage Change | Index of Real Average Ordinary Time Weekly Earnings | Index of Real Average Ordinary Time Weekly Earnings |
|------------|--|--------------------------|---|---|
| April 1975 | 65.17 | | 100 | |
| April 1976 | 67.99 | 4.3 | 101.4 | |
| April 1977 | 71.07 | 4.5 | 103.4 | |
| April 1978 | 81.41 | 14.3 | 123.4 | |
| April 1979 | 92.34 | 13.6 | 141.4 | |
| April 1975 | 102.14 | | 100 | |
| April 1976 | 118.14 | 15.7 | 115.7 | |
| April 1977 | 132.14 | 11.9 | 129.4 | |
| April 1978 | 153.14 | 15.9 | 149.4 | |
| April 1979 | 183.14 | 19.6 | 183.4 | |

1. Average for all persons (male and female).
2. Average earnings as at April defined by the Consumer Price Index as at April.
Source: Derived by the Economic Monitoring Group, Department of Labour, New Zealand.

Aviation policy: South Pacific pact tipped

AIR New Zealand board member Doug Patterson has given an important clue on the future shape of the country's international aviation policy.

The policy has been under a high-powered review since late last year and is due for revision shortly.

Patterson is currently touring the country in his capacity as president of the National Travel Association, giving top businessmen the message that tourism has a prosperous future for those prepared to invest in it.

He's suggesting a new remoulded alliance between New Zealand and other South Pacific island countries to create a multi-stop route between the United States and New Zealand.

Australia is largely excluded from the Patterson scheme. That's because Australia has taken itself out of the South Pacific tourist orbit to go it alone.

Australia's point-to-point cheap air fares agreement with the United States makes it difficult to combine travel to that country with other destinations.

Because the agreement

penalises the traveller who wants stop-overs, deviations from the main route, and because Australia has to be both the point of arrival and point of departure, the American traveller is effectively deterred from going to other places en route.

Previously the dominant mode of travel to Australasia was to arrive in one country — either Australia or New Zealand — and then move to the other before departing for home.

Point-to-point fares effectively put an end to "open jaw" travel of that nature, except at a high financial premium. Return trans-Tasman travel for example would be involved for any alder excursion to New Zealand whereas only a one way journey was necessary before.

Patterson is suggesting an alliance between New Zealand and the island destinations of Samoa, Tonga, Fiji, New Caledonia and Tahiti, and Haratonga.

With the exception of Tonga all are served by Air New Zealand directly from this country and most are en route points for the airline's ill

important Auckland Los Angeles services.

"All these countries either in total or selectively can be promoted as a package in North America and Japan as the 'Exotic South Pacific' — a new and relatively unexplored tourist destination", Patterson said.

He is advocating persuading our Pacific island neighbours to join with New Zealand in creating this destination based on the view that "joint promotion is more effective than individual effort".

Earlier this year Australia pulled out of a planned joint tourist promotion in the United States and Canada, leaving New Zealand to go it alone.

Conventional tourist industry thinking has been that the South Pacific area as a whole must be sold as a destination for it to be an attractive proposition. And also for the meagre resources of many of the individual countries to have any impact in mass travel markets like North America and Europe.

Australia, however, is convinced it is large and has sufficiently diverse attractions for it to stand alone.

Patterson said New Zealand has 'no show' of going it alone, hence the merger of interests with island states.

He wants a different sort of airfares policy to that of the Australians.

"What must come out of the aviation review is a policy which enables the United States traveller to visit as many destinations as possible. We must encourage the (regional) airlines of the South Pacific to get into pro-rating and interlining exercises."

Air New Zealand's current fare package to the United

States penalises the traveller who flies only part of the way with that airline, and rewards the (through or online) traveller.

To achieve Patterson's goal of multi-destination stops through the South Pacific would require an individual tour and a group tour fare structure which would allow stopovers while still giving the traveller some significant saving on the present economy fare.

If Patterson's thinking reflects the Government's official review then the new

Pacific fares may have a two pronged approach.

On the one hand there may be a point to point cheap fares regime for the New Zealand originating traveller wanting to go to the United States (and by extension to London), and a multi-stop over tour basing fare for the United States originating traveller.

The principle already embodied in the present system of the north bound traveller paying more for a comparable journey than the south bound traveller could be retained, and the margin between the two widened.

Nafta tinkering is 'not enough': hardliner calls for all or nothing

AN all-or-nothing scenario for trans-Tasman trade was painted last week by Australian Minister for Special Trade Representation Vic Garland in Wellington.

Garland, who heads from the "secession state" of West Australia, said that either the

two countries would get closer together, or they would drift further apart.

He made it clear that in the Australian view, mere tinkering with the New Zealand Australia Free Trade Agreement (Nafta) would not be enough.

Nafta had reached a plateau, he said. "To go further with it would hurt industries on both sides of the Tasman. It is hard to see where very much more can come out of it."

Some ministers in Wellington would agree, among them Deputy Finance Minister Hugh Templeton.

But Trade and Industry Minister Lance Adams-Schneider was last week spouting the cautious Manufacturers Federation line: that there was life in Nafta yet.

The manufacturers two weeks ago rejected trans-Tasman free trade because they felt it would stop attempts to broaden the export base.

"We believe there are positive steps that can be taken to give Nafta a fresh impetus," they said. In particular they wanted more items given duty-free access or monitored Licences on demand under schedule A and "the effective implementation of schedule B arrangements."

Substantial improvement of Nafta has been one of the options under consideration by officials.

Garland insisted that he did not have any preconceptions as to what sort of arrangement might emerge.

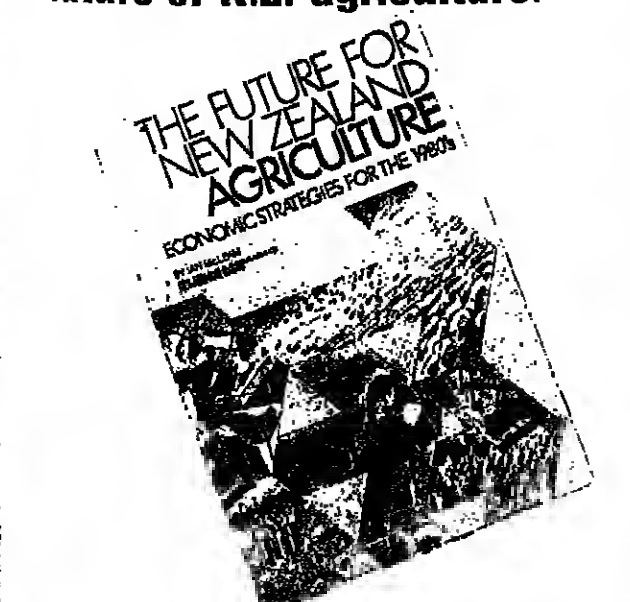
What that might be will await a meeting between the two countries' prime ministers scheduled for February. But even then, people involved said last week, finally may be some way off.

Certainly nothing will move in New Zealand for another three weeks — until Prime Minister Robert Muldoon returns from his latest gadabout.

Garland's original appointment to his curiously named portfolio was to negotiate a deal with the European Economic Community, a task completed recently.

As he was getting ready to leave last week a minister from an EEC country flew in. John Nott, British Trade Secretary, came to boost the country's flagging trade (and incidentally to reassure us about the new Conservative Government's commitment to preserving something for New Zealand in the EEC's bitter market).

At last. Clear concise ideas about the future of N.Z. agriculture.

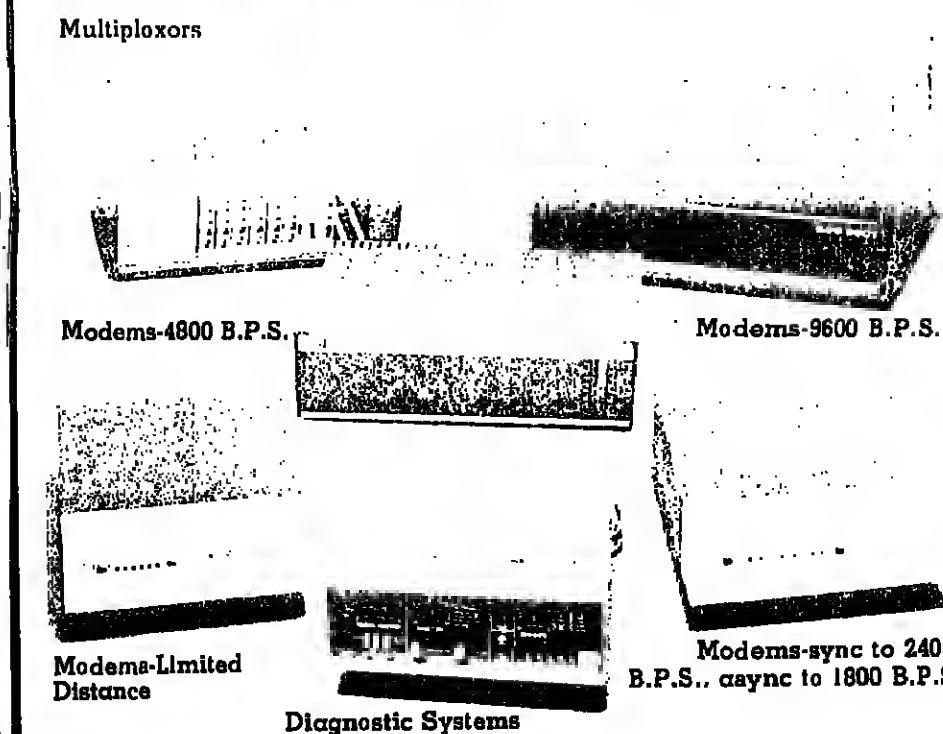


... One of the most important research papers ever released on New Zealand agriculture, that's how Harry Broad, editor of Straight Furrow describes The Future for New Zealand Agriculture.

In this significant new publication, Ian McLean, farmer and agricultural economist, explains why production rather than market problems inhibit agricultural exports. He probes the pros and cons of five alternative policy strategies to combat New Zealand's complex, persistent agricultural problems. McLean concludes that the weight of evidence supports one particular strategy...

The Future for New Zealand Agriculture, published by Fourth Estate Books on behalf of the N.Z. Planning Council. Only \$4.50 at all good bookshops, or direct from Fourth Estate Books, P.O. Box 9344, Wellington. (See Fourth Estate Subscription Service coupon elsewhere in this issue.)

GDC DATA-COMMUNICATIONS EQUIPMENT



FULLY INTEGRATED
DATACOMMUNICATION SYSTEMS BACKED BY EXPERT
SERVICE THROUGHOUT THE COUNTRY.

Call CBL Datacomm now. As sole New Zealand distributor for GDC Datacommunication equipment they can supply, install and service the GDC Datacommunication equipment necessary to link terminals with computers.

GDC MODEMS AND MULTIPLEXORS: • Post Office Approved for use on all leased circuits • Fully backed by CBL Datacomm's 3 month warranty • Operate at all speeds and for all applications • Ultra-reliable — with built-in diagnostic features



FOR FURTHER INFORMATION, WRITE OR CALL:
WELLINGTON: Head Office (Contact Mr's Beer), 8th Floor, 65 Courtenay Place, P.O. Box 6646, Wellington. Telephone 897-439.
CHRISTCHURCH: Poles Armstrong Computer House 76 Chester Street P.O. Box 13-147, Christchurch. Telephone 767-480.
AUCKLAND: Kevin Reed, Finance House 128 Albert Street P.O. Box 8041, Auckland. Telephone: 31-489

N.Z.I. Securities Ltd.
MERCHANT BANKERS

Head Office: 105 Queen Street, Auckland
P.O. Box 1380, Tel: 3341, Telex: 274440
Offices throughout New Zealand

Allied suitors: Smith, OPP and Mt Cook

Christchurch
Correspondent

THERE is probably no more sensitive area in which to attempt a takeover than the newspaper industry and Mount Cook Group's bid for control of Dunedin's Allied Press is thus a bold move as well as an intriguing one.

Allied Press has been on the defensive most of the year. A small company with only \$1.9 million issued capital publishes two of the oldest newspapers in the country. Its morning newspaper, the Otago Daily Times is in its 118th year and the Evening Star in its 116th.

The New Zealand environment, especially in the deep south, means that results are limited by the size of the population and profitability particularly depends upon advertising buoyancy which in turn is dependent upon the economic climate.

Warning signals were emitted in July when Allied worried about sales of several large parcels of its shares to then undisclosed buyers.

Allied stated that it deplored any asset stripping or short-term capital gain attempts which would be at shareholders' expense.

"In this case the objective could be to attract other bidders into the scene on a takeover basis to enable the original buyers to sell out at a handsome profit."

With that off its chest, the Allied board said they didn't envisage the July buying as a takeover and conceded that there would obviously be a firming of their share price. They did not issue a "don't sell" warning to shareholders as a result.

The July buyer was H W Smith Ltd, the recently restructured Christchurch timber company turned company investor, and it finished up with several former big institutional blocks crossing over and finally held 16 per cent of the Allied capital and became its biggest shareholder.

That status didn't seem to impress Allied. Concerned still for its other shareholders, the Allied board appear to have arranged August's sudden



WHAT
THE BROKERS SAY

takeover bid from local sources, combining as a new company called Otago Press and Produce Ltd to check Smith.

That concern, as H W Smith pointed out, did not extend to the usual courtesy of notifying the stock exchange of negotiations which might affect the share price and issuing the normal "don't sell" warning to shareholders.

Directors announced that Allied had received a bid worth \$2.10 a share from OPP and simultaneously recommended acceptance of the offer.

"Since H W Smith purchase a considerable holding of shares, directors have been concerned about the vulnerability of the company to any takeover offers and a possible breakup of the company by the sale of its assets."

OPP is the new name of the holding company of well-known Dunedin group John Fraser, a group including three major operating companies distributing eggs and poultry, operating fruit and produce markets, selling builders' supplies and dealing in real estate.

The financial omelette which it whipped up was \$1 cash plus one fully paid \$1 share in exchange for each \$1 share in Allied Press. Value per share was 210c.

It would list on the stock exchange, estimating its market price to be \$1.10.

Smith found the offer unpalatable since it would get \$17,000 shares in a company unknown in financial structure or in its ability to sustain a \$1.10 market. The cash element was to be spread.

Against this background, Mt

Cook sprang its surprise bid for a stake in the newspaper world, offering nine Mt Cook shares for eight Allied Press plus 25c cash per share; ex the 11c Mt Cook dividend it values Allied at 239c.

It would involve Mt Cook in the issue of 2.2 million shares and \$493,830 in cash. The offer has several factors working favourably.

Mt Cook has just achieved a \$1 million record profit compared with the unknown performance of OPP end has come through a weak snow season reasonably well.

It no longer depends on Coronet Peak snow for its profitability but the involvement there and at other deep south tourist resorts, through its airline and coach activities and freight operation, give it close association with the region served by Allied Press publications.

Its general manager Philip Phillips is no stranger to the newspaper industry. He was the executive general

manager for Allied Press before shifting north to Christchurch and he put together the merger of the ODT and Evening Star companies.

There is a rationale for linking two diverse organisations in that cash flow patterns would dovetail neatly and help overcome the fluctuations of the tourist sector. Phillips has made placating comment on editorial quality coming first and says the existing board of Allied would be retained "in situ" as an editorial board.

Allied is no lamaduck operation although it dumped its long running "Star 7 O'Clock edition" last March because of increased costs of production and declining support.

In its place the free Star Waikender has had a saturation circulation and was reported as making a contribution to profit.

Mt Cook heve said they have no asset stripping operation in mind but some assets could

be tempting to sell. Allied has 41 per cent of Naylor Love Construction Ltd; 50 per cent of Ampac Ltd and 50 per cent of Animagated Packaging Ltd.

Allied also has a share portfolio in other listed public companies showing in the latest balance sheet of \$944,989 but likely to now have a market value closer to \$800,000 - \$900,000 because of the rising sharemarket since March.

Allied Press may be liquid but there must be some doubt about using that for short-term profits. Like some other small metropolitan newspaper companies, Allied is feeling very expensive conversion to advanced printing technology. Purchase of computer-based photo-typesetting and printing equipment will involve Allied in substantial capital expenditure.

While the Mt Cook bid will be welcomed by H W Smith, OPP was more favoured by Allied and battle lines were being drawn last week, Mt Cook even advertising its case in one of Allied's own newspapers.

To underpin its bid, Mt Cook arranged the support of an "investor" which would absorb up to 1.2 million of the shares they planned to issue in the takeover, up to floor price of \$1.25. With this, Mt Cook and its allies

The intriguing aspect of the widespread suspicion that Mt Cook launched its bid to three bidders for itself. Mt Cook makes it clear that he is attempting to duck a bid with the removal of the Holdings into the UES company, the only company with tourist activities on the map are Mt Cook, TNL, and

Mt Cook's two-for-one bonus issue earlier this year believed to have been made to avoid a takeover offer by TNL.

Some other substantial companies have been seen, the polished Mt Cook agency and if the Allied move to "lost face" may not be so Mt Cook experience.

Union researchers stumble through technology

Special Correspondent

IN the cloud of contradictory views on the social effects of "new technology", any attempt to clarify the New Zealand situation must be welcome.

A trade union report is likely to err on the side of caution perhaps, but a prolonged study involving resources from six unions and the FOL should come up with something of objective value.

The "report back" of the Inter-union working party on new technology is a big disappointment.

The statistics quoted in support of the union's views add to confusion, rather than clarifying it.

Figures from actual experience are there in plenty, but they jostle with estimates, assumptions and plain guesses, all contradicting one another.

As a typical example, the wordprocessor, as the report

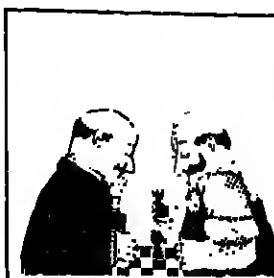
spells it) is variously estimated to "replace 2 1/2 to 5 typists", to improve efficiency "in more typical offices by 200 to 250 per cent", and to boost "productivity... on average... by 130 per cent".

Maybe there's some subtle difference between productivity, efficiency and replacement - but surely, to replace five typists, you would need an improvement of 600 per cent at least.

So it continues, through electronic funds transfer in banking, point of sale retail terminals, typesetting, manufacturing, and the rest - a welter of inconsistent statistics, mollified by frequent insertions of the words "possible", "estimated" and "expected".

There is no doubt of the general message: "new technology", in all its forms, erodes jobs and does not replace them.

In this respect, the report contends curiously, recent



THE INDUSTRIAL
FRONT

advances are radically different from those of the first Industrial Revolution.

"Up to the present," says the unionists, the introduction of new technology... has also created new occupations, and it has provided the impetus for general economic growth and the expansion of employment opportunities."

Latest advances are taking place against a background of inflation and recession, says the report.

Quoting low economic growth figures for the past few years, it implies that this situation will continue, and that therefore the new jobs in primary industries, manufacturing and tourism, predicted by Professor James Duncan of the Commission for the Future, will not eventuate.

But there is little attempt to show that new technology will not itself encourage economic growth.

In this area, the report contents itself with showing that a competitive microprocessor industry is not feasible in New Zealand.

It is also argued that potential for software export is overstated (software people would be interested to read that SPL's Progeni is considered to be the last place of exportable software produced in this country).

Looking at it from the other direction, will failure to exploit new technology lead to reduced competitiveness in the international market, and



WORD PROCESSOR... attacked by contradicting guesses.

hence stifle growth prospects? That is an often-asked question, and one which again the report glosses over as a piece of employers' propaganda.

Other effects of technology, from home-based working to health effects of VDU screens, are presented in a negative light.

The whole document is clearly technically ill-informed.

To quote two examples: microfiche is confused with videotape, and datbanks are confidently priced at "\$180,000 approx".

All this is not to say that the report is devoid of constructive points. But it takes some searching to find them.

Most of the worthwhile stuff is at the back, under the heading "The possible consequences of technological change."

Under the employment heading, this section does some positive thinking about the economics and sociology of worklessness, and shorter working hours, weeks and lives.

Organisation of employed and unemployed to achieve a minimum income, is seen as an important priority.

The severity of the effect on women and the young is strongly underlined.

Education and training is dealt with at some length, and the recommendations come over forcefully:

● Training should cater for what the worker wants to do, rather than being tailored to some hypothetical distribution of occupations.

● Education and re-education should be provided "at any stage of a worker's life, with no financial loss".

Union strategies to meet the problems fall under three headings: insistence on provision of "prior information and subsequent negotiation" when any change is contemplated, assurance of no redundancies, and exploitation of the opportunities for a reduced working life.

Above all, it is emphasised, co-operation among unions is required.

In fact, when the report comes out from under its statistics and polemic, the ideas turn out to be quite constructive.

The bulk of the document, though, gives the overpowering impression that however we foresee the consequences of electronic advance, we will be as wrong as the Luddites were about machines.

The information for a reliable prediction is just not there.

design-build-install and maintain...

Any project - custom built units to multi-million dollar complexes - IST experience and expertise is geared to handle the job right through.

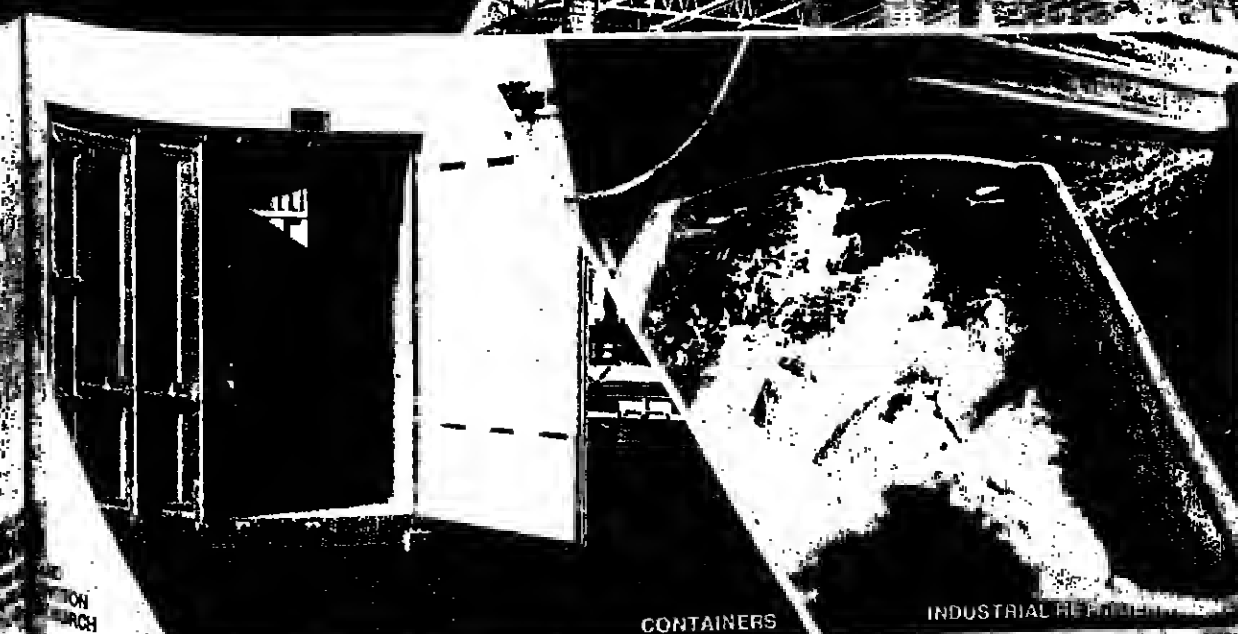
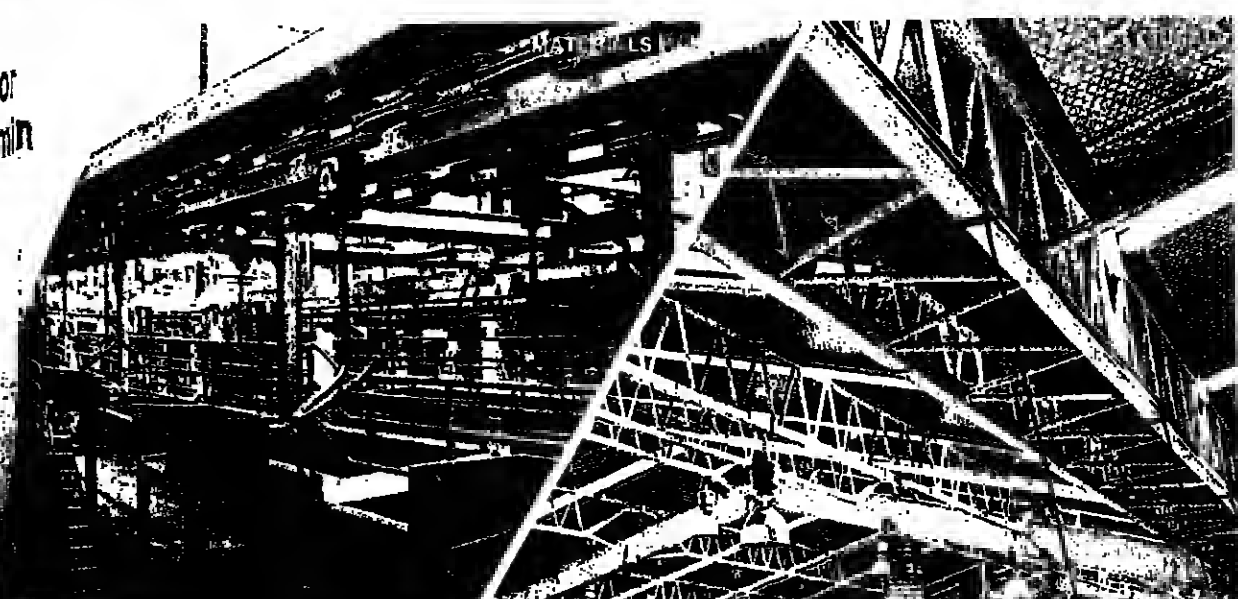
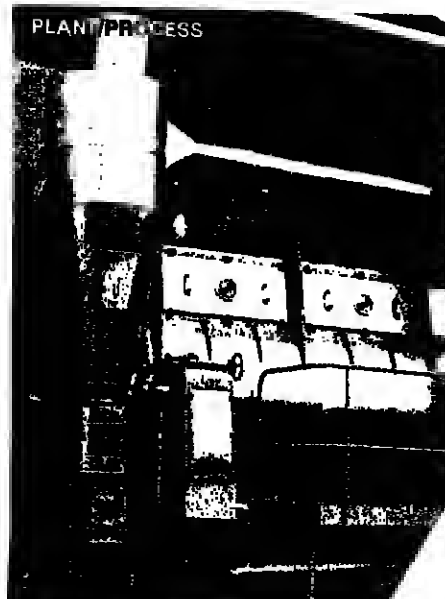
Single Responsibility and single Accountability means less time and less problems for you.

You deal with us - we deal with the problems.

Structures, overhead cranes, conveyors, freight containers, industrial refrigeration plants and components, process plant and pipework systems and installations, fire protection systems, entire project control. IST offers the widest range of professional engineering and design services for every facet of industry.

Your project can become a reality with

IST
P O Box 12-189 Porirua, Telephone 431-1111
P O Box 30-328 Lower Hutt, Telephone 431-1111
P O Box 16-830 Wootton, Telephone 431-1111



Participation... key to greater productivity



N.Z. case-studies in important, new management methods

"It is imperative that we re-orient our work organizations to the radically changed circumstances we face as a country."

So says Roy McLennan, senior lecturer in Business Administration at Victoria University, and editor of *Participation & Change in the New Zealand Workplace*. This important new book is intended to help New Zealanders develop insight into methods which can transform the performance of our enterprises, and the satisfaction people get out of their work.

In a highly readable introduction, McLennan explains how participation and change, or "Organization Development", works in theory... then three New Zealand pilot studies show what happens in practice as well.

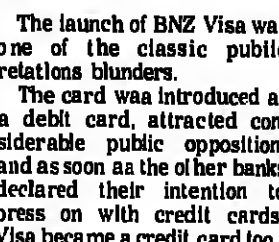
Participation & Change in the New Zealand Workplace, published by Fourth Estate Books. Only \$4.95 at all good bookshops, or direct from Fourth Estate Books, P O Box 8344, Wellington. (See Fourth Estate Subscription Service coupon elsewhere in this issue.)

catalyst
marketing & promotions Ltd.
Total Professional Marketing & Sales Services
Marketing Services
Brand Marketing & Management
Brand Revitalization
Feasibility Studies
Market Research
Sales Promotion
Strategic Planning
Promotion & Ad. Weekly Suppliers
Sales & Promotion Services
Distribution Networks
Physical Distribution
Sales Staff Training
Merchandising & Displays
Please phone for a confidential no obligation discussion.
Levin Building on St Pauls & Abchurch St
Catalyst will undertake any aspect of marketing or sales promotion.
Tels: **794 168**
P.O. Box 1912 AUCKLAND

NBR BUSINESS WEEK

In July the Notional Bank fielded its team, led by the "Joe Cool" one-man-dance-ensemble-of-Parnell. Its chanting haka "Zip Zap" was soon on the lips of every under 10 throughout the country.

decimal currency in 1987 has there been so much buzz in banking circles, an area of business where everything is generally considered in a conservative light, and there is much hand-holding to present a united front.



Both the Visa hanks are obviously desperately marketing for more merchants who will accept the Visa card.

The BNZ chose to distribute its card through unsolicited mailing. New Zealanders objected to the implications of having a card supplied, and, its being considered operative if not returned within a specified period.

expect to see a considerable sum spent on credit card advertising, particularly as Christmas approaches.

The card battle was waged on the television

**COMMERCIAL
COMPUTING LIMITED**
40 Hobson Street
Box 11085
Wellington

Telephones:
Wellington 725011
Auckland 774848
Hamilton 84131

Add 11.28 and 11.5 and 11.57 and 11.625 and 11.99 and 11.6. You get 68.70 per cent. Divided by six and the result is 11.45 per cent. Marvellous what you can do with figures. Try it with any other combination of figures, or for two references, and the result is the same whether the method used is that set out in the certificate or the adding of six figures and dividing by six.

INTERNATIONAL
Distributed
Samoa, Fiji
Internationa

More airp
Ripon Aircraft Company

REGIONAL DISTRIBUTOR: AIR
In New Zealand: Kings
and Cook Islands, Solom
Al Airport, Christchurch.

AIRWORK (NZ) LIMITED
 P.O. Box 100, Auckland, New Zealand
 Tel: 09 308 1111
 Telex: 930000
 Fax: 09 308 1111

and American
K (N2) Limited.



INTERNATIONAL DISTRIBUTOR: AIRWORK (NZ) LIMITED

Distributed in New Zealand, Kingdom of Tonga, Western and American Samoa, Fiji and Cook Islands, Solomon Islands, by AIRWORK (NZ) Limited, International Airport, Christchurch, New Zealand.

Analysing annual accounts

by Peter V O'Brien

HALLSTEIN Bros Ltd, the Dunedin-based retailer and manufacturer performed well last year in a difficult industry.

It is a pity that the annual report provides minimal information on the company's business. The chairman's address to the annual meeting each year gives shareholders additional information, but it would be better to include the detail in the annual report, which is the formal document on the group's year.

Hallenstein manufactures clothing and footwear, activities which account (according to the report) for 118 of the company's 572 staff members at June 30, 1978.

The proportion engaged in manufacturing is about 20 per cent of the total, so it would be useful to have comments on manufacturing and retailing as divisions of the business, although most of the former is destined to end up in the company's nationwide retail chain of menswear and

boyswear shops. The accounts include a consolidated balance sheet for the first time, so comparative figures are unavailable for 1978. Reference to the parent company balance sheet allows comparisons in regard to trading activities (a new subsidiary now looks after the group's many properties throughout the country).

The movement in these balance sheet items over the year receives no elaboration in the report. The omission is apparent in the change to "trading stock". This item has the same figure in both the consolidated balance sheet and in the parent company, so the change to the latter reflects the former, and the parent's balance sheet is appropriate for comparative purposes.

Trading stock was worth \$5.5 million in 1978, and moved to \$7,068,788 last year, a change of 27.5 per cent. There is no comment in the directors' report, and nothing in the notes to the accounts to show what amounts relate to materials,



Hallenstein Bros Ltd
Annual Report 1978

work in progress and finished goods.

Price inflation probably accounted for a substantial part of the change, but shareholders are entitled to know how much of the increase arises from inflation, how much from business expansion, and how much to either manufacturing for stock or holding goods at last year's purchase prices for sale this

year. The breakdown is important, because retailing did well in the latter part of 1978 and early in 1979.

The trend today is different. Retail sales figures for July show the downturn in trading which has been forecast for several months.

Demand should increase when wage increases, including backpay, and tax cuts take effect. In the meantime retailers could have a relatively difficult period when compared with conditions earlier in the year.

Stock is a vital component of a retailer's assets, and deserves comment in an annual report.

Stock accounts for 48.5 per cent of total assets in Hallenstein's consolidated accounts, and 50.5 per cent of the parent company's balance sheet (41.2 per cent in 1978). The treatment of stock changes, and the lack of overall financial comment (apart from the sales and profit trend) are the main

criticisms of the report.

The document has several good points. The costs of production are omitted, but Hallenstein continues its traditional practice of disclosing selling, distribution and financial expenses (up 14.5 per cent, compared with a lift of 15.1 per cent in sales revenue), and provides good graphic indicators of historical movements in key financial areas.

Group liquidity appears sound, subject to the comment made earlier in regard to stock figures. The consolidated balance sheet has an excess of about \$6.35 million when current liabilities are deducted from current assets.

The parent company accounts put current assets at the same figure shown in the consolidated statement, after deduction of a \$1.8 million advance to the property subsidiary, so the parent balance sheet is again relevant in assessing liquidity.

In 1978, on that basis, the excess was about \$5.5 million, and the difference between that figure and 1979's \$6.35 million is accounted for mainly by the increase in stock value, and the removal of \$500,000 in short-term investments, with a corresponding \$500,000 adjustment to current liabilities. Earning rate on capital dropped from 48.2 per cent to 45.6 per cent, in spite of the profit increase, but the latter figure takes account of a one-for-five bonus issue in October, 1978.

The return on shareholders funds is a better comparison of

profitability) was 11.74 per cent last year, compared with 11.74 per cent in 1978, but reasonable in view of trading conditions, and "overshadowed" nature of Zealand retailing.

The return is the best for years, and is realistic in view of asset values, but Hallenstein regularly revalues properties to current Government valuation. The procedure is not the same as true inflation adjusted accounting, but replacement cost, but removes some of the reserves apparent in the accounts of other companies.

The revaluations give Hallenstein \$1 share a net asset backing of \$1.80 compared with last year's share price of \$2.30, while the proprietors' fund to shareholders funds to assets stood at 77.5 per cent on June 30.

That is a strong position, and will help well-performing companies in good shape. The company often gets a difficult time, apparent through a tendency to "down" into the long, low priced shops.

More information would round out the affairs of a run organisation, which can teach several other lessons how to make a dollar in a stilted economy.

DFC market review makes the odd omission

by Peter V O'Brien

THE Development Finance Corporation has provided the Planning Council with a research document New Zealand's Capital Market - An Overview.

The 44 page report is a descriptive statement of the capital and money markets, with some statistical analysis, and comments on gaps and problems in those markets.

From a descriptive viewpoint, the report is good, subject to the odd omission, while recommendations for new instruments, less specialisation among financial institutions, and changes to market structures and the cost of transferring securities have considerable merit.

But a descriptive and analytical research document must also be judged on what it leaves out, as well as its descriptive elements and recommendations for reform.

The report mentions the need for "variable rate securities, mortgages and leases with interest rate based on say, a six monthly review of short term market rates", and "low-start or graduated mortgages which change the payments stream of the mortgage so that the costs of debt servicing are not accelerated into the early years of the mortgage."

These are fair comments, but the implied criticism of lack of flexibility in financial instruments seems to overlook the practice of finance companies and other organisations to tailor repayments to the borrower's requirements.

It has been standard procedure in several financial organisations for at least 20 years to vary repayment provisions of term loans away from the standard monthly, or quarterly, instalment which includes the appropriate proportion of interest applicable to the whole deal.

These techniques can include no repayments of any kind for say, six months or a year; repayments of interest only at differing periods (monthly, or quarterly and so on); and varying repayments of principal and/or interest, depending on the borrower's cash flow.

The last is relevant to the finance requirements of contractors and other seasonal businesses, and is recognised among lenders.

There may be a case for variable rate securities, and slow start mortgages, but it would be an oversimplification to assume that

existing term loans lack wide ranging flexibility. A comment on the variations currently available would add to the report's strength.

At least one conclusion based on statistical information may also be oversimplified.

Referring to the Source and Use of Funds, listed Public Companies, taken from the Reserve Bank's statistics, the report says: "the figures ... imply a trend to raising finance outside the money and capital markets."

That comment relates to two matters shown in the Bank's statistics: "(1) In 1978 47.9 per cent of funds were raised internally, that is, through retained profits and depreciation. This is a significantly higher percentage than for the preceding years."

"(2) Similarly, share capital provided 10 per cent of additional funds in 1978; a higher percentage than for the preceding seven years."

The report also notes that a drop in mortgage finance in 1977 is attributable to a decrease in investment in property and plant.

The table above summarises the percentage figures for "mortgages and debentures", "other long-term sources" and "share capital", for the period.

The changes in those figures may not necessarily mean a trend to raising funds outside the capital and money markets.

They can relate to the gearing requirements of public companies, which have to balance shareholders funds and term liabilities.

There are regular swings in that balance also being seen now as share issues at a premium are increasing.

As long-term funding rises, share capital fund raising tends to fall. When gearing needs adjustment, the movement is the other way, subject to overlaps between the needs of different companies.

The report refers to the continuing question of finance for small business, and comments on four clients of the Small Business Agency adding:

"It is acknowledged that it is difficult to draw a clear conclusion as to whether the firm concerned was frustrated by a characteristic of the financial system which requires reform, or whether the firms themselves were to blame in one respect for their financial difficulties", and "It appears that at least in

the case of the four businessmen interviewed, money is not available to them at any price because the financial institutions are not prepared to accept the level of risk involved". (Report's emphasis).

Well, risk is all-important. There is no "right" to be lent money for a business, and, although the details are not provided, it can be fairly asked whether the DFC or some other quasi-government or government agency would be prepared to provide the necessary funds. There can certainly be a problem in financing untried inventions which require development capital.

| YEAR | LONG TERM | SHARE CAPITAL | RETAINED PROFITS AND DEPRECIATION |
|------|-----------|---------------|-----------------------------------|
| 1973 | 22.6 | 5.9 | 37.5 |
| 1974 | 11.2 | 4.6 | 38.2 |
| 1975 | 39.9 | 4.6 | 31.7 |
| 1976 | 41.2 | 4.0 | 36.5 |
| 1977 | 19.6 | 7.6 | 38.5 |
| 1978 | 21.0 | 10.0 | 47.9 |

As one answer the report suggests repayment "holidays", a method of financing which, as shown earlier, is already available. The call for diversification of operations, changes to "physical factors", introduction of mortgage bonds, equity participation by institutions in small firms,

taxation adjustments to encourage equity investment, voluntary holdings of public sector securities rather than official ratios, and more financial information from companies and financial markets (including a credit rating system) are timely, and worth further study.

The Appendix setting out

changes to the Australian, United States, Canadian, and United Kingdom financial systems are additional valuable points.

The critical comments made here may seem minor, but they are important when analysing the present structure of the New Zealand finance scene.

Household name stands as investment

by Peter V O'Brien

A REVIEW of the Fisher and Paykel Ltd prospectus is probably an academic exercise, given the widespread interest in the issue of 4,800,000 \$1 shares at a price of \$2 each.

People who previously have had no association with sharebrokers are seeking a holding in the company, which says a lot for the F and P name in the nation's households.

But a product and business name is one thing. A share issue is another, which depends finally on the terms of the offer, the company's trading history and prospects as outlined in the prospectus, and the return to those who participate.

Fisher and Paykel stands up well on these criteria. The issue has admittedly been finely drawn, but that is necessary to avoid massive immediate gains to those who receive shares, and to preserve an "orderly market" in the scrip.

There has been some critical comment on one aspect of the issue. Purchasers of shares are required to pay buying brokerage of 2 per cent on the sale value, and also have to pay stamp duty.

The reason is that the issue is the sale of existing shares; a new company is not being floated to the public, and no new shares are created. The contrary argument says the issue price should be adjusted

to take account of brokerage, which is effectively the same as the buyer paying the levies.

An issue of this size could have chosen one method or the other, but there is probably an administrative convenience in having the buyer pay brokerage, rather than issuing shares at an odd price, and adjusting the proceeds for payment to the sellers.

Fluctuations in company sales and profitability are a feature of the information disclosed in the prospectus. The whiteware industry has been erratic in recent years, for reasons which are beyond the control of the manufacturers.

The economic ups and downs in New Zealand, including a drop in new dwellings, combined with the on and off nature of the export market in Australia affected the industry's performance.

Fisher and Paykel has not been immune from those influences, but the company survived in better shape than many of its competitors, as shown in the statistical summary in the prospectus.

The downturn in 1978-79 saw total sales fall from \$98.5 million (1976) to \$96 million, before increasing to \$100 million in 1978 and the latest year's \$119.6 million. Export sales have increased steadily, but margins may have been affected.

Net profit shows a similar fluctuation. The company

earned after tax (export incentives rebates are an important element in a low tax liability) \$3.2 million in round figures) in 1975, \$4.1 million in 1976, dropped to \$2.6 million in 1977, \$4.1 million for 1978, and \$6.9 million in 1979.

The prospectus forecast for the current year is about \$7 million. While these movements are part of the regular cycle in the industry, there is more than enough profit to maintain the 16 per cent dividend, and allow sufficient ploughback to keep the business moving on the lines laid down in its private company days.

The shares come to the market at a dividend yield of 8 per cent, and that raises the question of what yield the market may decide is suitable, after the initial flurry of sharebuying from those who received fewer shares than they were prepared to take in the issue.

The yield may turn out to be lower than 8 per cent, but I am not going to suggest a figure. There is a considerable difference between a commentator giving an opinion on the share value of a company already listed on the Exchange, and setting a figure for shares which are still to be listed.

In the former case there is regular trading in the scrip, and rarely an unsatisfied demand. When potential profitability and similar matters are pointed out the

demand may increase thus raising the price. When new shares come to the market there can be (and probably will be in Fisher and Paykel's case) an unknown, unsatisfied demand.

An arbitrary suggestion of a "stagnant" price becomes more of a self-fulfilling prophecy than commenting on an apparent market downgrading of potential performance.

The company's accounts in the prospectus are straightforward, with up to date valuations for fixed assets. When preparing the annual report in 1980, it would be useful to include comments on where tax concessions come from, in detail, and other information about movements in balance sheet items.

NOTE: The writer has no connection in any way with Fisher and Paykel, and has not, nor will be, applying for shares in the present issue.

Used Cars

At Wrightcars we honour every word we put in writing.

We double the guarantee required by law. From one year to two we offer comprehensive cover.

'73 MINI CLUBMAN, 1100 cc, 6000 km 5000 miles. White with red trim. As new condition - faultless order - one doctor owner. A real petrol miser - ideal office car. Still under new warranty. New price \$6075 plus registration. Our price \$5495 or \$3300 deposit and \$37.75 weekly.

'77 HOLDEN PREMIER 3068. Mist blue. 43,000 km (26,700 miles). Very nice condition. Automatic and power steering. Heater, washers, HRW. Premier luxury. Ideal for fitting an LPG unit. We guarantee it for 6 months or 10,000 km. \$10,305 or \$2400 deposit and \$71.00 weekly.

It will be my pleasure to show you either of these cars. "Bob" Wahrlich.

Tel 681-389 LOWER HUTT BRANCH

Wrightcars General Motors

Why buy a Technical Computer from a Stranger when you can buy one from Hewlett-Packard?

HP equipment has been doing the job for engineers and scientists since 1939. This forty years of experience now pays off for you with the HP 1000 computer family.

It reflects the knowledge we've gained of your needs in the laboratory and factory. For instance, our HP-IB interface bus makes it easy to use data from our instruments for sophisticated computations and control. And our experience with computer links on our own factory floor helped us develop powerful networking software for you.

Different computers for different needs.

So you don't pay for more computer than necessary, we offer a range of performance. This includes the economical M-Series, with a 650 ns cycle time; the last

E-Series; and the powerful 350 ns F-Series, with floating point processor.

They can all expand to 2 MB of main memory, are available with data base management software and FORTRAN, BASIC, Assembly and Microcode languages.

We've also developed numerous devices to make these computers do more for your money. A measurement and control processor to take care of routine tasks without interrupting the CPU. A wide variety of general purpose interface cards, ranging from D/A converters to a 16-bit relay output register. A Multipoint communications package for stringing multiple CRT terminals on a single line. And a wide variety of graphics software and hardware to help you get the full picture.

The HP 1000 is part of a bigger family.

The number of HP peripherals is growing by leaps and bounds. You can now build your system with alphanumeric and graphic terminals, printers and printing terminals, line printers, disc and tape drives, plotters and a variety of other data input/output devices - all with that reliable HP name on them.

So why don't you call or write us about the HP 1000 family and friends?

HEWLETT-PACKARD

Sales and Service from 172 offices in 65 countries; 4-12 Crutchebank St, Kilmarnock, Wellington, Telephone 877-199, 267 Pakuranga Highway, Pakuranga, Auckland, Telephone 569-651.

Exchange Rates

As at 20 September 1979 \$1NZ

| | | |
|-----------|------------------------|-----|
| is worth: | Greece | 48 |
| Australia | Hong Kong | 48 |
| Britain | India | 82 |
| Canada | Italy | 78 |
| 1.1550 | Malaysia | 137 |
| 8223 | Netherlands | 132 |
| Japan | New Caledonia & Tahiti | 78 |
| 219.70 | Norway | 458 |
| 1.7744 | Portugal | 132 |
| USA | Singapore | 132 |
| | South Africa | 48 |

Austria 12.82
Belgium 28.54
China 1.5127
Denmark 5.0980
France 4.1430

SINGER AND STEWART LTD
BUSINESS COMPUTER SYSTEMS
P.O. BOX 26209 TEL. AUCKLAND 548-046

*** Natural Gas**
*** Prime Locations**
*** Attractive Finance**
*** Design & Build**
(to individual requirements)

These are only a few of the features of these choice industrial lots at Auckland's premier development area - Wiri. Available for high pressure Natural Gas hook up - these well planned estates are close to a large labour force, air, road and rail outlets and large shopping complex. Now available from 1/2 to 7 acres, with main street frontages. Don't make the wrong move... first see the

Wiri Industrial Estates for sale or lease and be partitioned right for the 1980s.

HOOKE MANZEAL LTD.
phone Auck. 30 150 A.H. 603-076
774-372 or your land agent.

BUTLER, WILSON & CO.
Members of the Auckland Stock Exchange
7th Floor C.M.L. Centre, Queen Street, Auckland.
Phone 34-357, P.O. Box 45.

COMMERCIAL SPACE
OFFICE - WAREHOUSE - INVESTMENTS
If you haven't tried -
WEYBURNES BRENNZ
- you are not really looking!
RING WGTN 843-886, AUCK 378-802.

R. A. JARDEN & CO.
STOCK AND SHAREBROKERS
Members of the Wellington Stock Exchange
9th Floor B.P. House
Chr Waring Taylor St &
Customhouse Quay,
Wellington, New Zealand.
Telephone 736-850
Box 3394, CPO Wellington 1.
Telex N.Z. 3567
Cables: Portfolio, Wellington

chairs and seating for the executive.

nobody does it better.

Zip Commercial Interiors

A DIVISION OF ZIP HOLDINGS LTD

27 Sire St
P.O. Box 118
AUCKLAND
Tel 723-104

114 Toi Road
P.O. Box 245
HAMILTON
Tel 493-818

33 Manchester St
P.O. Box 415
CHRISTCHURCH
Tel 324-771

292 Makara Valley Rd
P.O. Box 2142
DUNEDIN
Tel 38-084

14016

NBR SHAREMARKET SURVEY

WEEK ENDING SEPTEMBER 20, 1979

The Department of Statistics figures for Retail Trade in July 1979, released on 16th September 1979, show a 2.0% decrease when seasonally corrected and compared with the figures for July 1978. However when compared with the July 1978 figures there is an increase of 11.8%. The table below shows the value of sales by various store type groups.

| Store-type Group | Retail Sales by Month | | | |
|--|-----------------------|--------------|--------------|-----------------------------|
| | July 1978 | June 1979 | July 1979 | Change 1979/1978 July |
| | \$[m] | \$[m] | \$[m] | Per cent |
| Butcher, poultryer, etc. | 15.35 | 19.45 | 19.76 | +25.8 |
| Grocer and Dairy | 103.84 | 118.78 | 124.74 | +20.9 |
| Other food | 27.85 | 35.51 | 36.14 | +30.7 |
| Footwear | 7.91 | 9.54 | 9.53 | +20.9 |
| Apparel | 35.73 | 40.53 | 41.08 | +15.3 |
| Furniture and soft furnishings | 27.14 | 31.93 | 30.85 | +13.2 |
| Household appliances, electrical goods, radios, T.V., etc. | 31.05 | 35.37 | 33.07 | +6.9 |
| Hardware, builders' hardware, paints, etc. | 27.70 | 35.37 | 34.59 | +25.6 |
| Chemist | 17.37 | 19.35 | 19.66 | +11.1 |
| General, department and variety | 52.27 | 59.39 | 57.48 | +9.2 |
| Other | 95.27 | 104.50 | 106.35 | +11.1 |
| All store types | 441.48 | 509.72 | 513.26 | +17.8 |
| All store types seasonally corrected | 476.8 | 544.0 | 533.0 | +12.1 |

Bonus Issues of Ordinary Shares Pending

| Company | Ratio | Meeting | BKS Close Inclusive | Ex Date |
|-----------|-------|---------|---------------------|---------|
| Alcoop | 1:10 | 3/10 | 9 Oct | 4/10 |
| Aurora | 1:5 | NFD | — | — |
| Boral | 1:5A | 7/11 | 17 Nov | 12/11 |
| *Elichten | 1:5 | 30/10 | — | — |
| Gcourt | 1:9A | — | 16 Oct | 13/10 |
| Inbroad | 1:4 | 21/11 | 27 Nov | 28/11 |
| *Michalis | 1:5A | — | 13 Oct | 8/10 |
| Mim | 1:4A | 21/8 | 12 Oct | 5/10 |
| Neill | 1:10 | 27/9 | 3 Oct | 28/9 |
| Prop Sec | 1:10 | /11 | 26 Nov | 21/11 |
| Rothmans | 1:10A | 2:11 | 8 Nov | 5/11 |

Current Debenture Issues

| Company | Opens | Closes |
|-----------------------------------|-------------|-------------|
| A.A. Finance | 8 Aug 1979 | 8 Feb 1980 |
| Allied Finance | 30 Mar 1979 | 30 Sep 1979 |
| Auric Corporation | 1 Jun 1979 | 1 Dec 1979 |
| Aust Guarantee | 22 May 1979 | 22 Nov 1979 |
| BNZ Finance | 18 Jun 1979 | 18 Dec 1979 |
| Bowering Burgess | 28 Jun 1979 | 28 Dec 1979 |
| Broadlands | 15 Mar 1979 | 15 Sep 1979 |
| Cedix Holdings | 27 Jul 1979 | 27 Jan 1980 |
| Challenge | 11 Sep 1979 | 10 Oct 1979 |
| Credit & Investments | 1 May 1979 | 1 Nov 1979 |
| Crown Finance | 1 May 1979 | 1 Nov 1979 |
| Finance & Discounts | 18 May 1979 | 18 Nov 1979 |
| F & P Dealer Rentals | 15 Jun 1979 | 7 Dec 1979 |
| General Finance | 21 Aug 1979 | 23 Feb 1980 |
| General Motors | 30 Apr 1979 | 30 Oct 1979 |
| Foodstuffs (OTAGO Southland) | 11 May 1979 | 11 Nov 1979 |
| Lombard NZ | 14 Jun 1979 | 14 Dec 1979 |
| Marac Holdings | 5 Sep 1979 | 5 Mar 1980 |
| NZI Finance | 1 Aug 1979 | 1 Feb 1980 |
| Transvision | 3 Sep 1979 | 3 Mar 1980 |
| Transvision Rentals | 14 Jun 1979 | 14 Dec 1979 |
| UDC (Deb Stock & Unsecured notes) | 5 Jun 1979 | 4 Dec 1979 |

**MONTHLY
TURNOVER**

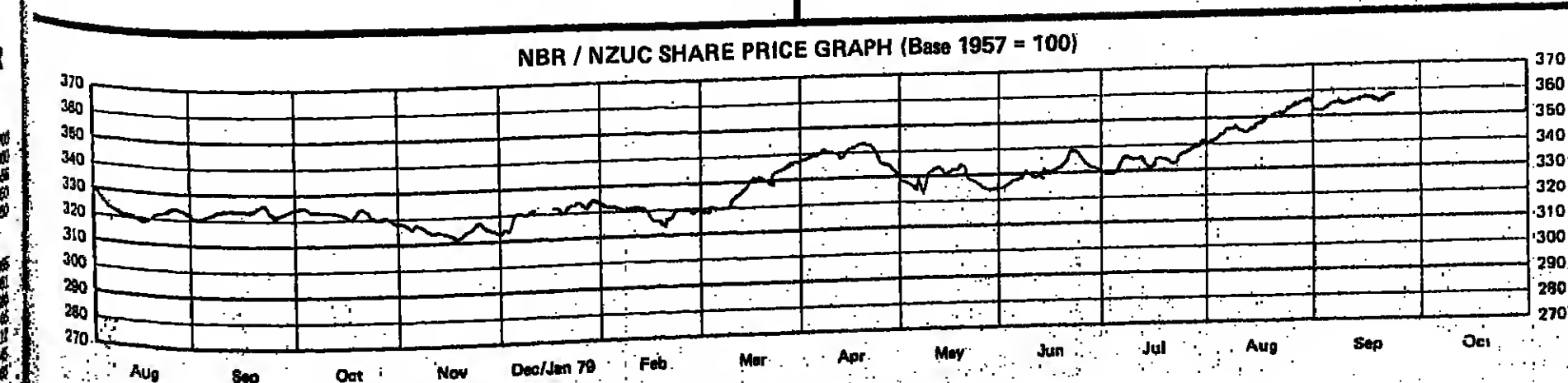
| APRIL 1979 | | | | MONTHLY TURNOVER | |
|--------------|--------------|------|-------------------|------------------|--------|
| NZUC | Year to Date | High | 343.37 (Apr) | 1978 | 8.88% |
| | | Low | 317.10 (Feb) | Aug | 7.70% |
| | Month | High | 341.61 | Sept | 8.41% |
| | | Low | 328.89 | Oct | 7.25% |
| Reserve Bank | Year to Date | High | 1453 (Apr & July) | Nov | 8.80% |
| | | Low | 1344 (Feb) | Dec | 8.22% |
| | Month | High | 1463 | Jan | 7.22% |
| | | Low | 1399 | Feb | 14.12% |
| | | | | March | 11.00% |
| | | | | April | 15.02% |

[illegible]

100

**MONTHLY
TURNOVER**

July

[illegible]

Rationalisation scope: insurance giants merge

by John Sloan

THE proposed merger between the National Mutual Life and the Commercial Union Assurance has generated considerable interest within the insurance industry. NBR approached National Mutual's manager for New Zealand, Gil Hoskins, and posed a number of questions.

NBR: What are Commercial Union United Kingdom's reasons for the sale of their shares to NML?

HOSKINS: THE "soft" insurance market in Australia and New Zealand has been of great concern to CU United Kingdom for some time. In order to strengthen the company's position it was felt desirable to associate ourselves with a major life company whose future is linked to these countries. This will give us the ability to develop further our strong position in this most important market.

THE first impression is that the merger favours NML because they obtain the entire CU life portfolio plus a 50 per cent share of CU's fire and general business. Is this impression correct?

IT seems a little unimportant as to whether the merger favours CU or National Mutual. The point really is that the merger is part of the policy planning of both CU and National Mutual. National Mutual has for some time been keen to associate itself with a major company in the general insurance market. The merger is therefore seen as being beneficial to the aims and objectives of both CU and NML. AS both NML and CU are already large organisations what further economies can be achieved?

IT is difficult at this stage to see specific areas where economies can be achieved. This is because many of the systems and procedures of both companies are quite different. In due course, as

systems and procedures come together, it may be possible to achieve some economies. It is impossible to be more specific at this time.

HOW will staff problems be treated especially if the merger creates two distinct entities: that is, NML-Life only. CU-Fire and general only? How will staff be deployed? Will there be any redundancies or demotions?

A STATEMENT has been issued to staff explaining some of the proposals which have already been formulated in relation to their terms and conditions of employment. Both companies regard the well-being of their staff as a major priority in the combination of their operations, and expect to successfully place all the staff. There will be no redundancies and salary conditions will be preserved. While at present some conditions of employment differ within each company, there will probably be some gradual alignment of terms and con-

ditions over time. How this is done is yet to be decided.

HOW will CU connections be developed, especially Dalgety's and ANZ Bank? THIS is an internal matter which we do not feel we should comment on at this time.

WILL new life policies contracts be introduced? THE range of products now available is subject to dynamic change. New life policies and contracts will, of course, be introduced from time to time as conditions change or needs are established.

WILL NML agents become a new force in the fire and general field now they have a bigger company and access to worldwide facilities?

WE would expect that the CU's fire and general business will be strongly supported by National Mutual agents. CU has very good service facilities throughout New Zealand and has offices in all major centres and many minor centres. With these facilities National Mutual agents would, we



GIL HOSKINS... eventual economies.

expect, provide an increased level of support to CU. CU will, of course, retain its existing world-wide links with the network of Commercial Union companies and will maintain its present access to world wide facilities.

CU Fire and General have been losing money on their underwriting. Does NML expect to reverse the trend? How does NML view the current soft market?

WE are confident that the bigger CU fire and general operation will be in a better position to produce positive underwriting results in the future than it has been in the past. The current soft market is viewed with concern by all general insurance companies, including Commercial Union, and the trend must be reversed. If the level of service now provided to clients throughout New Zealand is to be maintained and improved. We expect a gradual movement to underwriting profitability over the next few years but must emphasise that any projection in this area is, at best, highly uncertain.

WHAT will be the impact of the merger on the local insurance industry? Will competitors follow suit?

WE doubt whether the merger will have a great impact on the local insurance scene. It is perhaps significant that the announcements made have invoked little discussion in the

New Zealand insurance industry. We cannot speak for competitors in the industry but we would expect the scope for rationalising insurance operations in Western countries to be New Zealand.

WHAT problems will arise with computers, many two life funds, data systems, retaining agents, some of who facing their second life? Will investment policy change? What would be the effect on the AT the moment it is early to tackle this. We are at present through a process of identifying areas which change and coming to an understanding of the magnitude of the task. We would expect combining of the businesses to take quite a period of time to be done with as little disruption as possible. We believe much common ground between the CU special life insurance business National Mutual's. We see any clashes of policy nor do we see any changes in our strategy occurring.

WHAT are the key policyholders, employee insurance industry, country?

WE believe we will provide better representation throughout the country. The life side through the general side through the policyholders should be from this increased representation. Both CU and strong companies in the New Zealand and the merged operation of course, be even. Policyholders will benefit from the added security and merger brings. We expect increased opportunities for promotion to emerge in the larger life general companies and this will take more. Employees should be from the broader base of the operations.

Life offices seek stability in energy development

by John Sloan

LIFE offices are seeking opportunities to aid the development of industry and commerce, detecting continued potential in the following areas of investment: Property leasing facilities to companies to release funds for working capital otherwise locked into property ownership; ordinary share issues; specialised preference shares; debenture issues; convertible notes; commercial bills; commercial and industrial mortgages.

At a recent seminar life offices displayed considerable interest in investing in New Zealand's energy development. If the energy crisis can be alleviated by developing the nation's resources, the life offices want part of the action.

But potential oil explorers should not regard life offices as anathema. One manager said: "We won't be pouring money down dry holes."

In spite of such inherent conservatism, the life offices are genuinely interested in developing the nation's natural resources.

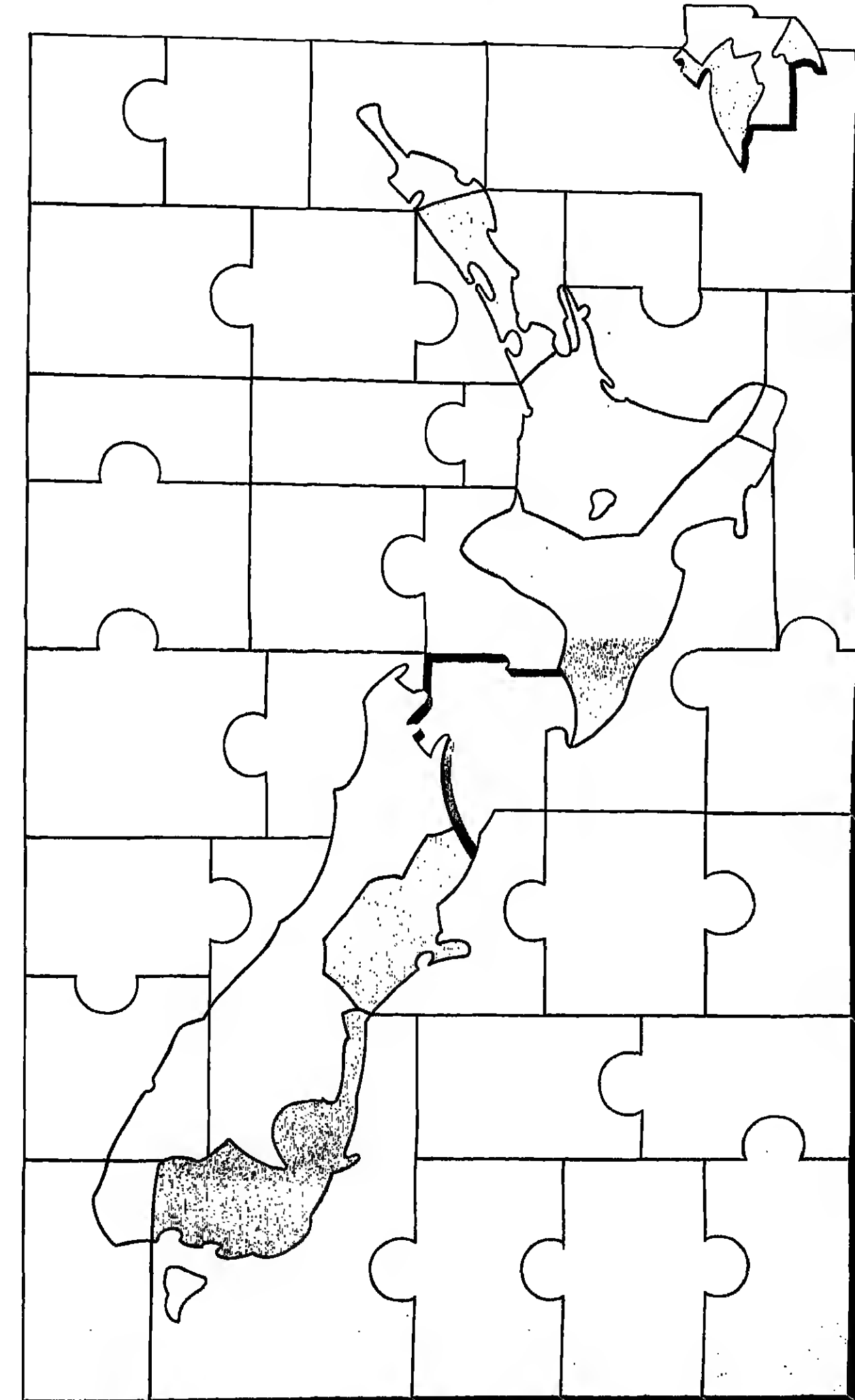
They point out that there were substantial investments in New Zealand in the 1960s and 1970s. They are also long-term investors in Tasmans Pipeline and New Zealand Products Ltd.

Since all the life offices retain their funds in New Zealand, they say that investing in New Zealand's energy potential would be the level of overseas investment expertise feed some private sector projects into an otherwise bureaucratically dominated operation.

The life offices could be on the spot for finance quicker than they think the Government are. The Government announced an energy development scheme which will cost in excess of \$2 billion.

Equally significant is the move by National Mutual Australia to bid \$100 million for a stake in an oil company. Such a large investment firmly commends a major life office to the development.

WHY PAY FOR ALL THE ACTION WHEN YOU ONLY WANT A PIECE OF IT?



SOUTH PACIFIC TELEVISION

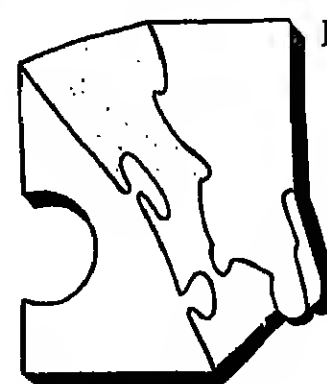
It's a long way from our house to yours...



but we're determined you should have

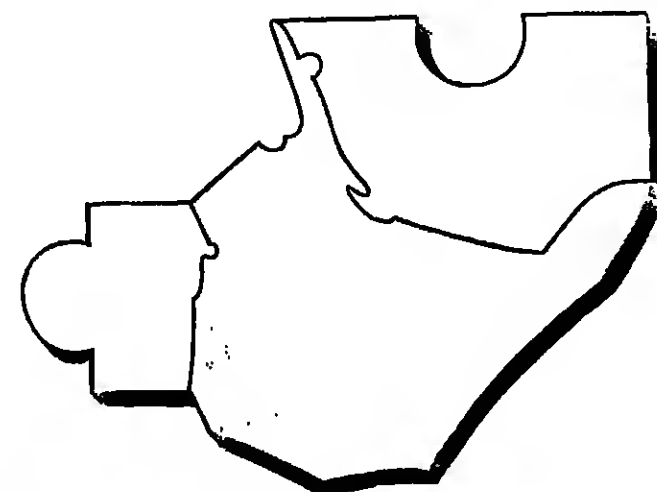
هذا من الاموال

BUT THE MORE OF THE ACTION YOU WANT THE MORE OF THE ACTION YOU GET.

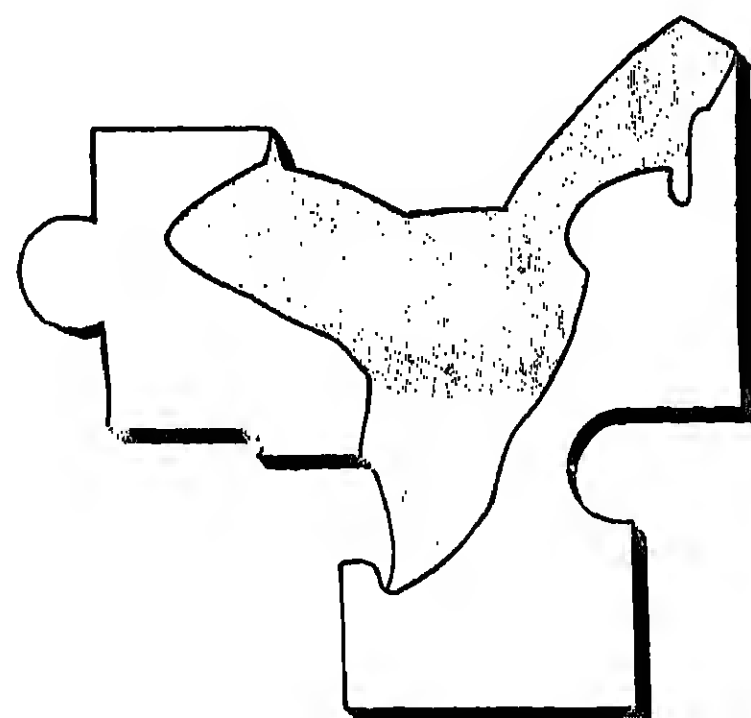


Auckland 857,000

Potential Viewers by Region SPTV



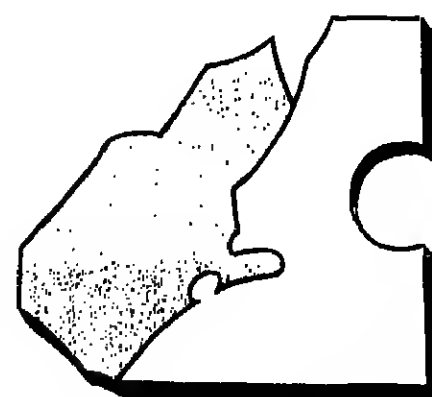
Hamilton 437,000



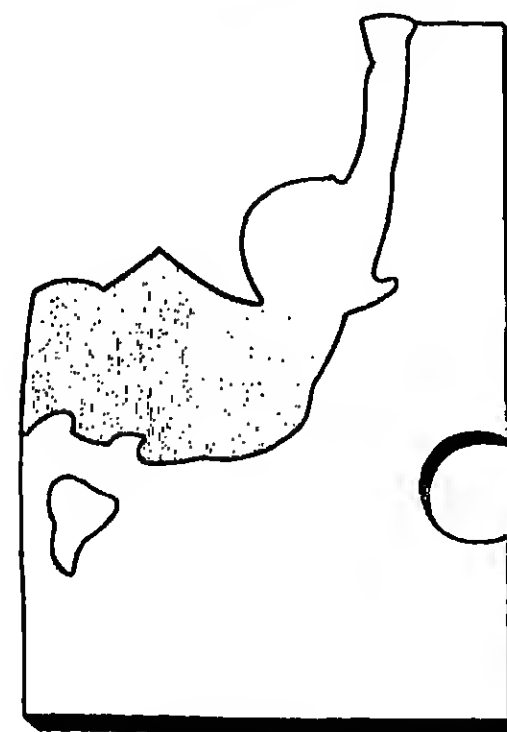
Palmerston North 512,000



Wellington 396,000



Christchurch 413,000



Dunedin 264,000

* As published McNair Television Audiences Survey March/April 1979.

ACTION STATION SOUTH PACIFIC TELEVISION. AS MUCH OF THE ACTION AS YOU WANT

REGIONAL RATES

REGIONAL RATES —
Monday-Saturday (Excluding Friday)

| | AUCKLAND Metropolitan Auckland Whangarei North Auckland | HAMILTON Waikato Bay of Plenty King Country | PALMERSTON NORTH Taranaki Manawatu Wairarapa Hawkes Bay Poverty Bay | WELLINGTON Metropolitan Wellington Marlborough Nelson | CHRISTCHURCH Metropolitan Christchurch Mid and North Canterbury | DUNEDIN South Canterbury Otago Southland |
|---|--|--|---|---|---|---|
| ZONE 1 1800-2200 hours | | | | | | |
| Fixed Programme | 30 650 20 520 | 220 176 | 200 160 | 200 160 | 220 176 | 125 100 |
| Day | 30 550 20 440 | 185 148 | 170 136 | 170 136 | 185 148 | 106 85 |
| Zone 2 1600-1800 hours | | | | | | |
| Fixed Programme | 30 230 20 184 | 80 64 | 72 58 | 72 58 | 80 64 | 45 36 |
| Day | 30 195 20 156 | 68 54 | 61 49 | 61 49 | 68 54 | 38 30 |
| ZONE 3 2200 hours-Close | | | | | | |
| Fixed Programme | 30 230 20 184 | 80 64 | 72 58 | 72 58 | 80 64 | 45 36 |
| Day | 30 195 20 156 | 68 54 | 61 49 | 61 49 | 68 54 | 38 30 |
| ZONE 4 1200-1600 hours (Saturdays) | | | | | | |
| 30 second only | 70 | 25 | 25 | 25 | 25 | 15 |
| DAY PACK 30 second | | | | | | |
| 2 spots Zone 1 | 500 ea | 140 ea | 130 ea | 130 ea | 140 ea | 85 ea |
| 2 spots Zone 2 | 150 ea | 30 ea | 25 ea | 25 ea | 30 ea | 20 ea |
| 2 spots Zone 3 | 150 ea | 30 ea | 25 ea | 25 ea | 30 ea | 20 ea |
| TOTAL | 1600 | 400 | 360 | 360 | 400 | 250 |

NATIONAL RATES

NATIONAL RATES Monday-Saturday (excluding Friday)
ZONE 1 — 1800-2200 hours

| | Fixed Programme | 30 20 | 1172 938 | ZONE 2 — 1600-1800 hours ZONE 3 — 2200 hours to close | 30 20 | 420 336 |
|-----|-----------------|----------|-------------|--|----------|------------|
| Day | | 30 20 | 996 797 | | 30 20 | 357 286 |

NATIONAL SATPACKS

| | |
|----------------------------|------------|
| 2 x 30 second spots Zone 4 | \$100 each |
| 2 x 30 second spots Zone 2 | 225 each |
| 2 x 30 second spots Zone 1 | 700 each |
| 2 x 30 second spots Zone 3 | 225 each |
| SATPACK TOTAL | 2500 |

NATIONAL RATES Saturdays
ZONE 4 — 1200-1600

| | 30 20 | Network 120 96 |
|--|----------|----------------------|
|--|----------|----------------------|

Auckland: Chelsea House
85 Fort Street P.O. Box 3819
Phone 30-098
Hamilton: Markham House
850 Victoria Street P.O. Box 9544
Phone 82-699
Palmerston North: Real Estate
House Cnr Princes & Main Streets
Phone 71-826

Wellington: Oalmuir House
114 The Terrace P.O. Box 1752
Phone 720-476
Christchurch: Manchester Unity
Building Cnr Manchester & Worcester
Streets P.O. Box 2606 Phone 792-680
Dunedin: Methodist Central
Mission Building The Octagon
P.O. Box 5341 Phone 741-414

SOUTH PACIFIC TELEVISION

PEOPLE WHO HAVE PROFITED FROM SOME OF THE ACTION.

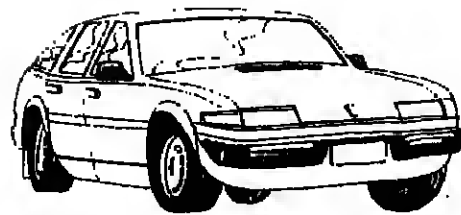
"In 1978, when we at Leycars took over a service station that is now known as Leycar Autodrome, the business was sick. We had to attract an immense lift in turnover, and moved fast to do so.

To achieve this objective, we planned and integrated a promotional programme that had to be cost-effective. We used SPTV because we like its programmes and because the area that it covered (and for which we were paying) more than closely matched our market catchment.

We got good co-operation from SPTV personnel. The results speak for themselves, and Leycar Autodrome has been transformed from one of the smallest in the Wellington region, to become today, one of the largest. Leycar Motor Village are the agents for Rover, Austin, Morris and Honda Cars. SPTV was a big help!"

Mr David Bewes.

Managing Director, Leycar Autodrome, Porirua



"Without a doubt television has played a major role in helping us reach the top in our industry.

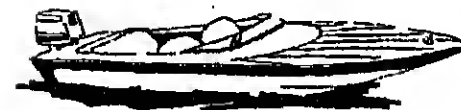
In my opinion TV2 is still our most cost-effective advertising medium. Last October, November, December and January showed us four consecutive records in our monthly boat sales.

I believe it was no coincidence that our TV2 summer advertising campaign was running during this period.

Of course we'll be sticking with TV2."

Mr K.M. Jones.

Managing Director, Bayswater Marine Ltd, Marksply Boats Ltd, Auckland.



"We received outstanding results from our recent TV-2 Mix 'n Match Corduroy advertising.

Although the campaign was confined to only three nights, we enjoyed excellent sales of the lines advertised for the full two week period.

The sales pattern was consistent in our suburban shops as well as our two city outlets which meant that the campaign was a total success for us."

TC. Glasston.

Director, Glassons Ltd, Christchurch.



"TV2 has proved an effective advertising medium for our Company.

We have experienced good results from its use. The response from well produced (and I stress well-produced) television commercials is more immediate than any other traditional media sources.

TV2 has been excellent in value terms, the cost per 1,000 viewers being competitive."

Mr I.J. Halsted.

Director, Hallenstein Bros. Ltd, Dunedin.



SOUTH PACIFIC TELEVISION

L4

Ministry's report throws light on those bigger electricity bills

Economica Correspondent

PEOPLE who were shocked by the size of their last power bills may wonder if the increased bulk tariffs were necessary.

The Ministry of Energy's annual report should be enlightening to the sceptics. Last year receipts from the sale of electricity grew and the cost of generating electricity fell. But the profit earned by the Electricity Division of the Ministry of Energy did not rise, according to the report, the first annual report of the Ministry of Energy.

The establishment of the Ministry of Energy resulted from the Government's decision to unify its energy administration by forming a single, top-level department to undertake energy planning and operations.

To the ministry's credit, the annual accounts of the three departments brought under its control have been published separately.

The financial results of the Electricity Division can be compared with those of what previously was the New Zealand Electricity Department (see Table A).

In the year to March 31, 1978, receipts from sales of bulk energy to regional authorities (the same electricity which is resold to the public) were \$275 million. And total revenue from all sources earned by the Electricity Division grew by 11 per cent.

During the same period, the costs of generating electricity actually fell by 15 per cent. Although costs of generating electricity fell, the actual amount of electricity produced for public supply increased by 2 per cent. So the Electricity Division was able to supply more electricity at less cost.

Despite the lower cost of generating electricity, the Division's surplus earned (profit) fell from \$6.3 million to \$5.8 million. This is mainly because of a 30 per cent increase in interest payments from a level of \$120 million in 1977-78 to \$156 million in 1978-79.

So, the 5 per cent bulk tariff increase effective from April 1, 1978, and the moderate increase in electricity sales just about provided sufficient revenue to meet increased interest and depreciation costs

last year.

Interest has become a major item in the Electricity Division's accounts over recent years. In 1974-75, total interest payments reached around \$50 million. The level of interest payments in 1978-79 was over three times as large at \$156 million.

This growth in interest payments concerns energy officials. It represents the increasing cost of obtaining loan finance for the construction and development of new power stations.

The 60 per cent bulk tariff increase announced this February and taking effect from May 1 this year was designed to reduce substantially the amount of finance to be obtained by way of loans for producing electricity. According to the Electricity Division, this is "a policy which was being followed in the 1960s. This step will return the finances of the division to a sound basis."

Certainly, if more of the capital expansion of the Electricity Division is financed out of current earnings, future interest payments will increase less rapidly than last year's rate of 30 per cent. But whether this is a "sound basis" of financing is

open to question.

It is not the usual practice of private sector businesses to finance capital growth out of current earnings.

Even private households tend to borrow when they want to make major investments in property or other assets that will bring a future return.

By financing capital works out of current earnings, the Electricity Division is expecting today's population to pay for the energy use of future generations. And this policy has been introduced at a time when the size of the population is falling and when the rate of growth in the purchasing power of most average income earners is falling.

Consumers are expected to pay more for electricity when they have less ability to do so.

As Table B illustrates, the Electricity Division has already squeezed a large increase in energy charges out of consumers' pockets.

In March year 1974-75, sales of bulk energy returned \$104 million. Five years later the division earned \$275 million, an increase of nearly 170 per cent.

The latest 60 per cent increase in bulk energy charges will bring the electricity

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of its interest payments, perhaps the division should delay some of its capital works rather than increase bulk charges.

Consumers don't need to interpret the Electricity Division's complicated annual accounts in order to work out that what they are paying for electricity is too much.

Division's receipts substantially over the \$400 million mark in March year 1980.

With such large growth in revenue and a trend for the costs of electricity generation to fall, there is no question that the Electricity Division has put its affairs on a sound financial footing.

If it is unhappy with the size of

The Rhodie revelations: efforts to subvert the

ON September 27, 1970, Eschel Rhodie, a counsellor in charge of information at the South African embassy in the Hague in Holland, was recalled to Pretoria for a confidential talk with his minister, Dr Connie Mulder.

At the time, South Africa was worried about its increasing isolation in the world.

The Sharpsville massacre in 1960 had set off a wave of indignation, especially in the West, against the policies of the South African Government. The country was expelled from the United Nations, barred from the Olympic Games in 1964. South African aircraft were denied overflying rights by other African nations. Worst was the danger of a withdrawal of investment by important international enterprises.

Dr Mulder's talk with Rhodie encompassed the need for a drastic change of course in the field of information, and in August 1971,

Rhodie was offered the job of special adviser to Dr Mulder. At first he declined, taking the job of deputy editor-in-chief of To the Point magazine.

In June 1972, he was offered the post of state secretary for information. He says he understood that not everyone in the world was waiting for his "positive picture" of South Africa.

At the beginning of 1973, he suggested the founding of a secret fund to influence politicians, journalists, trade union leaders and others. It would also finance the establishment of political organisations, research groups, a propaganda film unit and obtain control over newspapers and magazines.

After he took up the job, Rhodie says he floated experimental projects in the United States, France, Scandinavia and Africa out of funds made directly available by Prime Minister Vorster

AFTER months of silence, Dr Eschel Rhodie, the former head of the South African Information Department, details the covert propaganda operation designed to improve South Africa's image abroad, which gave rise to the so-called "Muldergate" scandal and forced the resignation of President John Vorster.

This Financial Times feature is the first in a two part series in which Rhodie reveals the mechanics of the operation which resulted in large amounts of South African public funds being used to acquire interests in newspapers and broadcasting organisations, to influence politicians, businessmen and journalists and to infiltrate trade unions, religious bodies and pressure groups. Here Dr Rhodie talks of the South African Information Department's efforts to subvert the media and deals with his country's attempt at establishing contacts with Black Africa.

through the Bureau for State Security to about \$3.5 million.

The success of these operations enabled Rhodie to put forward a more ambitious five-year plan, budgeted at \$100 million. The scale of the finance required went beyond the Prime Minister's discretionary budget, and involved General van den Bergh of the Secret Service and P W Botha now Prime

Minister, but then Minister for Defence, who controlled a secret budget.

The money was laundered through the Ministry for Defence to General van den Bergh to Rhodie's operation. The five-year plan was discussed by Prime Minister Vorster, Minister for Finance Dr Nico Diederichs and Dr Mulder — "The committee of three" as they became known.

Mulder, it was agreed, would bear responsibility.

Dr Rhodie says: "One of the first steps I took was to make money available for ordering tens of thousands of subscriptions for To the Point, to send the magazine free to a large number of influential people in the world."

The second step I took was the establishment of a television news service in Nairobi. The American producer Mark Wodlinger was put in charge of the service. I ordered him to make films in a number of African countries and these were then offered to the television companies. When the news service became successful, films were also made of South Africa."

Rhodie says that the Nairobi service was then able to market the films on South Africa as part of a package, as the result of excellent channels of communication developed through the other African films.

The next stages were to take financial control of the important Parisian quarterly Le Monde Moderne and to establish in Paris the Institute for the Study of the Modern World, which would take a favourable attitude towards South Africa.

"Next," continues Rhodie, "I founded a photo news agency in Johannesburg. A well-known photographer, Karel Breyer, was put in charge. He was famous because he had photographed Tshombe (the former Congolese leader) in prison in Algeria one day before he was killed."

Breyer syndicated to about 80 publications in Europe, including the Netherlands, West Germany, Austria and Switzerland. In his professional capacity, Breyer was able to attend a conference of the Organisation of African Unity, and passed back the information which he gathered for Rhodie.

In that early period, Rhodie took to travelling around the world to talk to politicians and journalists.

He commissioned an American opinion pollster, Richard Manville Inc in New York, to produce a marketing analysis on 16 countries, reflecting attitudes toward South Africa among the general public and the opinion-makers.

This helped to narrow down which newspapers were genuinely influential in those countries. With this analysis in hand, Rhodie once more suggested that funds were inadequate and made a pitch for an annual appropriation of about \$42 million over five years. He had to explain his plans to a group of ministers and officials, including Prime Minister Vorster.

"If you are engaged in a propaganda war, the normal rules no longer apply," Rhodie said later. "I wanted to obtain approval for — if necessary — large-scale bribery." In the event, Rhodie got \$25 million a year.

Another strand in Rhodie's strategy was the strengthening of South African relations with Israel.

But Rhodie says that Prime Minister Vorster told him,

literally, "don't bother with it. It won't succeed." He suggested an experimental possibility of assistance between the two countries.

The Department of Affairs also disapproved. Rhodie says he made a number of informal channels, visiting country with Dr Mulder. General van den Bergh, even managed to get to Minister Vorster's locked State visit.

In April 1974, new value set for the channelling of finance to the secret agency. The Bureau for State Security was to act as broker. Treasury would co-ordinate in the matter, but it would be under the Ministry of Defence, where the headquarters was the now Prime Minister W Botha, who denied knowledge of the operations.

A large part of the Africa's secret project, was directed at the people in the United States.

In conversation with American Senators and leading politicians, Rhodie gained the impression that their opinions were to a great extent formed by articles in the New York Times and Washington Post.

When one Senator brought a clipping to South Africa, Rhodie said that 80 per cent of the articles were from these newspapers. "Articles repeatedly appeared in Washington Post in particular which were so full of lies," says Rhodie, "that I was obliged to insert verbatim quotations of errors and inaccuracies."

In concert with a newspaper proprietor, McGoff, Rhodie developed a plan to neutralise Washington Post's efforts. "The best method appeared to be to lay hands on a newspaper that — as far as influence concerned — could compete with the Washington Post. It was of sufficient stature that clippings would find their way into the files of politicians and businessmen."

"Seen in this light, it was logical that we should start a newspaper in Washington. It was a newspaper in Washington that it would be reasonable to suggest that McGoff's suggestion to buy the Washington Star would be a good idea. It was the only newspaper in the capital capable of matching the Washington Post. The Star had the additional advantage of being a heavy loss-maker. McGoff was the publisher of about 40 newspapers in the east of the United States. He had 'important' friends in the American Congress and the Senate. He knew Richard Nixon and is a personal friend of Gerald Ford."

McGoff went to South Africa and negotiated with Dr Mulder. He also had long discussions with Prime Minister Vorster, who personally approved the project on the recommendation of Mulder and Finance Minister Dr Diederichs. The deal was to be a sale of the first stage of the project. "I can well remember Rhodie reflecting, 'What does

media — and to establish an African detente

one of the discussions, Dr Diederichs had said that if McGoff didn't succeed in buying the Star, the money was lost. South Africa would not have any further claims."

According to McGoff's estimates it would cost around \$15 million to purchase the Star. McGoff was prepared to find \$15 million himself.

But at the moment when the way to buy the Star had apparently been cleared, a Texas businessman, Joe Albritton, came on the scene with an offer to buy the Star's owners to purchase not only the newspaper, but also the radio and television station belonging to the organisation.

After a furious legal battle, in which McGoff attempted to prove that Albritton intended to create a monopoly position and which lasted a year, the Federal Communications Commission opened the way for Albritton to make a bid. It was a better offer than McGoff's.

A large amount of interest had accrued over the year on the South African \$10 million, and McGoff suggested it be used to buy the Sacramento Union, an important Californian newspaper. With Mulder's approval, Rhodie gave the green light, and the paper was snapped up for \$10 million plus the interest.

In 1975, a further \$1.35 million was made available to McGoff to acquire 50 per cent of International Television News in London, an important television news service, which sold its output in more than 100 countries, especially in the United States. McGoff bought out Paramount Films' 50 per cent of the operation. The other two shareholders with 25 per cent each were the news agency, United Press International, and Independent Television News.

McGoff then appointed Clarence Rhodes as manager of the service. Rhodes held an important position in Panax Newspapers, McGoff's holding company in East Lansing, Michigan. Through United Press International's television network, it then became possible to include South African films in the service.

"We did not only include films made for obtaining a more positive picture of South Africa in the world," Rhodie said, "but we also had feature films being shot in South

Africa, because we thought the location already to be an interesting factor."

At one point, the South African Government provided the finance for the feature film, "Tigers Don't Cry", starring Anthony Quinn.

As far as International Television News was concerned, Rhodie said that the journalists concerned did not know that the service by which they were employed was financed in large part by South Africa.

Another tactic was to invite prominent politicians to lectures dealing with South Africa and pay them substantial fees without their knowing that the money came from Rhodie's funds.

Former United States President Gerald Ford, for example, spoke at a seminar in Houston, on investment possibilities in South Africa. He was paid \$10,000 through SEN-Bank, which sponsored the event, but, although Ford did not know it, the money was refunded by the South African Department of Information.

The former United States Treasury Secretary, William Simon, had a similar experience when he lectured at Rye Town in 1977.

Rhodie's activities were not confined to the United States and the United Kingdom. The South African Government bought other publications as well: the worldwide religious publication, Encounter; the Johannesburg financial Presson News Bulletin; the Paris University newspaper Universite Libre; the Parisian monthly France Eur-Afrique; the French intellectual political publication Le Monde Moderne; and the English-language publication Peace. There was also African Development published in London.

In Africa, according to Rhodie, his Government followed a different tack to influence and handed over several hundred thousand dollars to a political leader in Africa to support his election campaign.

And as part of a bid to establish detente with Black Africa, says Rhodie, this Government:

- Gave technical assistance to five countries: Zaire, Gabon, Tanzania, Zambia and the Central African Republic;
- Held secret talks with African leaders that were

covertly tape-recorded; and

- Provided several thousand dollars as "financial support" to the head of another government who was seen as a bridge-builder.

His department also allegedly recruited the services of famous heart surgeon Dr Christian Barnard, who travelled world-wide "on my behalf" improving contacts with governments.

He gives details of money being passed to a leading member of a political party in Africa and says that the head of the same party later visited the South African President, John Vorster, and asked for more money — without apparently knowing that one of his lieutenants had been there before him.

Rhodie says both conversations were secretly tape-recorded.

Rhodie said that to finance this project he had asked the Finance Minister, Owen Horwood, for an additional \$800,000, and this was approved. Horwood "knew of the



JOHN VORSTER... funds made available.

secret project", as did some top officials of the Treasury.

In the matter of South Africa's assistance for Black African states, a major role is attributed to General Hendrik van den Bergh, head of South Africa's secret service.

Van den Bergh visited Zaire, Gabon, Tanzania, Zambia and the Central African Republic, and later "technical and

agricultural" assistance was given to these countries.

In both Zaire and Gabon a large farm was established with South African money, one on land belonging to President Mobutu of Zaire. This contacts served to gain permission for South African Airlines to fly across those countries, said Rhodie.

According to Rhodie, Mobutu was prepared to invest \$2 million in a proposal to establish a news magazine which supported his political ideas.

The project was approved by the Information Department last year, and a follow-up trip to Zaire was made "with General van den Bergh and General Constanto Viljoen, chief of staff of the South African Army".

Four years previously, in 1974, South Africa made a breakthrough in its relations with Black Africa, for which Rhodie claims much of the credit.

His shuttle diplomacy, he

claims, led to then-Prime Minister Vorster visiting Ivory Coast for secret talks also attended by Senegal's President, Leopold Senghor.

This contact, and later contact with Liberia and Zambia, was not to survive the riots in South Africa in 1976 and 1977.

The alleged role of Dr Christian Barnard in South Africa's propaganda war came, says Rhodie, as a result of their good personal relationship. A strong critic of apartheid, Barnard nonetheless also shared Rhodie's belief in the need for an open dialogue with other nations.

Barnard, says Rhodie, met President Johnson of the United States, the Pope Paul and other influential people in England, Germany, France, Portugal, Brazil, Puerto Rico, Argentina and Peru.

NEXT week — South Africa's efforts to curb her anti-apartheid critics abroad.

Now the new Rover 3500 has some serious competition.

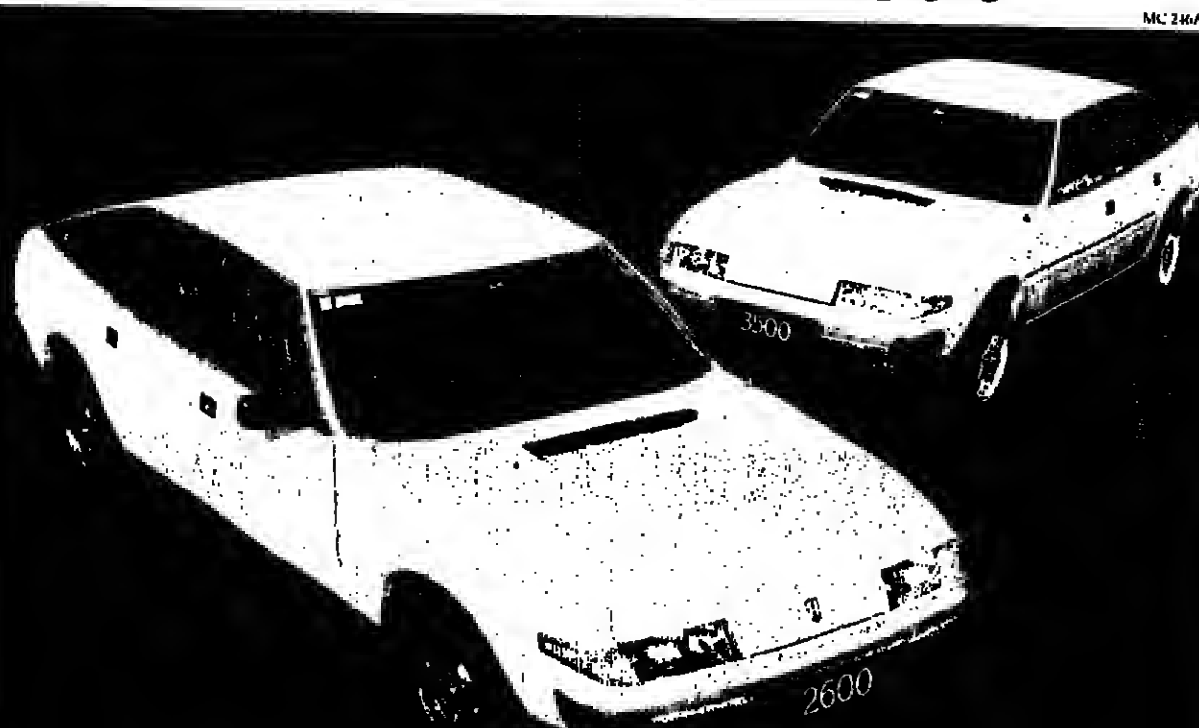


Rover 2600 brings you even more of the privileges and pleasures of Rover motoring. Rover 3500's aerodynamic, fuel-conscious styling and award-winning attention to safety, blend easily with the extra fuel-efficiency of the new 6-cylinder motor. Transmission is automatic or 5-speed manual. Performance is breathtaking. Economy is outstanding — even the 3500 V8 automatic achieves around 25 m.p.g. under normal driving conditions. The new Rover 2600. The only serious competition our 3500 has faced.

Rover 3500 automatic
Rover 2600 automatic and 5-speed manual

The new Rover 2600

MC 26A



ROVER
New dimensions in driving technology

GMSL

GROUP MANAGEMENT
SERVICES LTD.

Head Office: Molasworth House,
Ph. 720-902, P.O. Box 1585, Wellington

Do your duty
free shopping
before you come!

Write for our
free illustrated
brochure

We
guarantee
your
satisfaction



Sterling Nicholas Duty Free Pty. Ltd.,
113 Oxford Street, Darlinghurst,
Sydney, Australia, 2010.

Name
Address

P. code

"It tastes absolutely fantastic. It has temperament and character."



"It is worthy of the Gold Seal which it received at the 9th International Wine and Spirit Competition in June 1978 in London."

"It has a fresh taste, a strong bouquet and is sparkly (lively)."

"It can be compared to a German Qualitätswein mit Prädikat — Auslese."



MONTANA
Leading NZ in the world of wine

Transport details run thin on ramifications

by Bob Stott

THE economics of transport projects in narrow terms might be generally understood — but the full effects of such projects are not so widely discussed or appreciated.

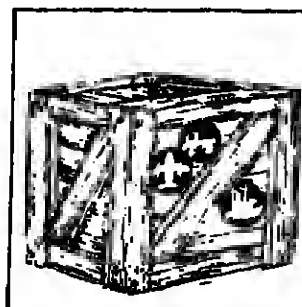
Railway electrification, for example, is seen by many as desirable because it will result in the substitution of imported oil by locally produced electricity.

But NZ Railways' Euan McQueen has pointed out in a paper to the Australian and New Zealand Association for the Advancement of Science that electrification won't save much fuel because railways use only 1.7 per cent by volume of oil-based fuel imports anyway. Furthermore, if saving of overseas exchange is the aim, the high imported cost of electrification has to be considered.

So electrification is seen not simply as a source of imported oil but one way of increasing the capacity of a railway — and the only route at all hard-pressed in this respect is the Auckland-Wellington railway.

Many people — some Members of Parliament — tend to see railway electrification as a worthwhile way of saving fuel, but fail to appreciate that the added cost in importing electric locomotives, substations and so on would in the short term take more overseas exchange than is needed to keep the diesel-worked railway going.

So the narrow view — electric trains save fuel — does not pay due recognition to the fact that electric trains are imported.



TRANSPORT

It is not hard to find out that the first 7.7 kilometres of the Wellington urban motorway cost \$88.9 million up to the middle of last year.

But what is difficult to discover is the effect that motorway had on Wellington ratepayers.

Construction of the motorway absorbed something like 600 or more separate properties, off which rates will never be collected again.

At the same time the improved access created by the motorway must have enhanced the value of commercial properties adjacent to this route.

Did the balance turn out in favour of the capital's ratepayers?

Before any further extension is contemplated it would be interesting to see whether a full reassessment of the costs and benefits will be made in the light of carless days.

Here's another one: It seems silly to spend \$50,000 or \$100,000 to import a big truck and trailer rig when the railway can do the same job

more cheaply. In fact the imported content in a big truck is a lot less. Sales tax and customs duty has to be taken off, as does any value added in New Zealand (by assembling the truck from a kitset, by adding the deck etc in this country).

So what's needed perhaps is some research to establish the various cost components in the bita and pieces which go to make up the transport industry — not just fuel costs but all costs.

The Transport Ministry has recently embarked on such an exercise, the results of which should go toward promoting a higher standard of debate on transport — a higher standard in this column and elsewhere.

The aim is to isolate the various components of transport and to spell out their costs, both imported and local. So we should eventually know the imported cost component of a truck tyre, or perhaps a kilometre of railway track.

What should then be well on the way toward being able to find the answers to questions for which at the moment it is not really possible to even hazard a guess.

For instance, it might become possible to identify the imported content in a tonne-kilometre performed by a long-distance truck as compared to a goods train, or the imported content in an inter-city trip by scheduled airline compared with making the same trip by car or bus.

As New Zealand has a balance of payments problem as well as a fuel supply

problem, seeking information is hardly of mere academic interest.

That doesn't mean we should automatically adopt the form of transport with the lowest imported content. That would lead to all but wooden sailing vessels being permitted on Cook Strait.

But if we knew the imported content in a particular mode of transport, at least in general terms, this would be one factor which could be taken into account in making planning decisions.

At the same time the Transport Ministry survey should result in a better understanding of other transport cost components, so that the total resource cost of each mode becomes clearer.

With the total resource costs of transport identified, future transport decisions could be seen to be the right ones — so often at present decisions are made which may be wise, but aren't proved to be so.

An example is found in the decisions made from time to time to close little-used railway routes.

Typically the Railways, usually via the Minister, announces that the closure of a route will eliminate a rail deficit of so many dollars.

The saving is then presented as a clear benefit to the community.

What is not spelled out is the extra roading cost arising from the transfer of freight

from the doomed line to parallel roads.

This is not surprising as the Railways could hardly be expected to concern itself too greatly with the maintenance of county roads, yet this should be a point taken into consideration, and seen to have been taken into consideration.

Roading costs have been more clearly delineated as a result of work done to compile the basis for levying the road user charges. Therefore in this case, it is not so much a matter of undertaking further research, but ensuring that the results of any a Railways survey of a branchline plus an estimate of additional roading costs are presented to the public as a complete package.

This is the sort of thing the Ministry of Transport might be expected to take on — but it does not always seem to.

One reason could be that the Railways and MOT don't always get on too well.

There are many in Railways who see the MOT as part of the road transport industry, or at least too closely allied to the trucks.

And there are some in the MOT who do not display a deep understanding of rail transport.

The fault would seem to be on both sides — some in the MOT express a private desire to get their hands on railway decision making, while there

are those in Railways who claim there is a very mystique connected with running trains which means outsiders can never understand even the basics.

The public might be served if there was a more independent body, able to present the nation with an easily understood overview of the transport industry as a whole.

Transport after all, is one of the most vital factors in a nation's wellbeing.

One solution would be for the Transport Advisory Council to be expanded to cover more detailed research into all forms of transport and to present itself as an authoritative, yet neutral body, perhaps staffed by people seconded from all various transport modes.

At a time when the system of road transport licensing is being reviewed, it would perhaps be asking too much to know that the full cost benefits of any change be spelled out to the public.

The 1977 Budget saw an extension of the distance on road transport to 6 kilometres, but to do so cannot recall seeing any other which even attempts to see whether that change results in a decrease in the country's money the country spends on transport, or an increase in efficiency in the product sector or the opposite.

Industrial unrest takes top rank

Melbourne Correspondent
INDUSTRIAL unrest ranks foremost among the concerns of United States manufacturing subsidiaries in Australia.

In what is described as "an extraordinary display of unanimity", 27 of 36 major United States corporations surveyed by the American Chamber of Commerce in Australia (AmCham), listed strikes as their most troublesome problem.

Some respondents emphasised their preoccupation with strikes by furnishing such unsolicited comments as: "All my other problems are relatively minor compared to these unending stoppages. We would be appreciably more successful as a company if only our workforce could be depended upon."

Another respondent commented: "Union disruption has to be factored into your pricing structure, and when you do the numbers, the magnitude of the problem suddenly becomes apparent. It's not a pleasant picture."

The next most cited problems were labour costs, and inflation.

Approximately one-third of the companies sampled, predicted that Australia's inflation will be in double digits during any of the next five years.

But few forecast rises in the cost of living above 11 per cent. For the first time energy appeared as a source of concern among respondent companies.

One company executive said: "Energy, energy, energy. They are my top three concerns. That's all I can think about."

Another predicted that a general increase in the cost of doing business would result from Australia's industrial dependence on oil, and the cost of oil-based components would "sky-rocket".

Despite the industrial unrest and the spectre of rising oil prices, 15 of the respondents listed Australia in the top-third of investment priorities on a global scale, largely because of its access to energy in a politically stable environment.

Another 14 companies continued to rank it in the middle-third category. Three years ago these same corporations had almost without exception listed Australia in the mid-to-lower-third on the global investment scale.

Notwithstanding their expressions of confidence in the country's future, United States subsidiaries in Australia plan to trim their outlays on property, plant, and equipment in 1979 by 4 per cent. This contrasts with an average global increase of 15 per cent.

The United States has slightly more than US\$6 billion invested in Australia of which the manufacturing share is about 45 per cent, down from almost 50 per cent in 1971.

But this apparent paradox is probably due to changes in investment patterns in United States subsidiaries.

While planned expenditure on manufacturing declined, expenditure on mining and smelting has increased by 10 per cent since 1977.

Significantly, comments from those companies elevating Australia to the top-third in investment priorities make frequent mention of mineral resources.

For United States subsidiaries, Australia's mineral wealth and political stability clearly outweigh the irritant of industrial unrest, but the survey suggests this may no longer be true in United States manufacturing subsidiaries.

MOVING YOUR BUSINESS TO (OR WITHIN) AUCKLAND AND NEED LAND OR BUILDINGS?

The 'early bird' will have the opportunity to purchase one or more of...

FIVE INDUSTRIAL 'C' SITES IN A NEW INDUSTRIAL ESTATE

within 12 kilometres of the City Centre, and having first-class RAIL FACILITIES to hand.

Areas available range from...

1396 SQ. METRES (15,026 SQ. FT.) TO 4088 SQ. METRES (1 ACRE)

while amalgamation of titles would provide an area of up to...

8488 SQ. METRES (OVER 2 ACRES)

Full details and Brochure available from the Sole Wellington Agent

190 Lambton Quay, Wellington Tel. 723-319

NATHAN S. GEORGE & SONS LTD.

Experts drag cancer out of medical closet

by Belinda Gillespie

THE time has come for New Zealanders to confront the skeleton in the medicine cupboard.

Cancer, the second-most common cause of death affects one in four and kills one in five of the population.

Statistically, therefore, a member in the immediate family group of each of us will get cancer, and a close relative or friend will die of it.

The mystique of cancer is such that people avoid these facts and continue to treat it as an unmentionable but threatening possibility.

Cancer is a commonplace somewhere between heart attacks and car accidents as a means to the inevitable end, but is regarded with far less equanimity than either.

MP Mike Moore dropped a bombshell when he stated publicly that his long absence from Parliament was caused by cancer.

Significantly, he could admit to the disease only when he was again back on his feet in public life. During the course of his illness he had to withhold the knowledge from an electorate which could rate him a write-off because of it.

That Moore's revelation was universally regarded as the brave stand of a man confessing to something shameful is a measure of public irrationality.

Not just one, but approximately 23 members of Parliament will be affected by cancer during their lives, assuming that politicians have no special immunity conferred by their rank.

Attitudes are changing, but slowly. Cancer has gone public in a big way recently, with the publication of Talking about cancer, a booklet produced to go with a series of broadcasts by Radio New Zealand — both aimed to coincide with a cancer conference at Wellington Clinical School.

Talking about cancer is a far cry from the terrifying but sketchy list of danger signals which was previously the sum total of public knowledge about cancer — more likely to deter than prompt the immediate visit to the doctor which it urged.

While death rates from heart disease have dropped quite sharply since 1970, according to the Health Department's annual report, deaths from cancer are on the increase.

There is "a very clear upward trend" in deaths from cancer of the lungs, bronchus and trachea, the mean annual death-rate in 1978 being twice that of 1956. Death from other types of cancer have also increased since 1970, after a slight drop previously.

The increasing incidence of tobacco-related respiratory cancers, and sun-related skin cancers, lead Health Minister George Gair, to admonish New Zealanders "whose persistent personal lifestyle unnecessarily exposes them to risk".

Commercial and Industrial Selling - Leasing Phone 723-200 Wellington **harcourts**

SHELVING All shelving and storage problems solved - any size, anywhere. Free catalogue. Volume given.

SPEEDLOC SHELVING CENTRE 8 Tinsell Road, Pukekohe, Tel. 206-7088

SPEEDLOC SHELVING CENTRE

SPEEDLOC SHELVING CENTRE



GOOD HEALTHKEEPING

go with it, the connection is tempting.

It's easy to take a nation to task for smoking and sunbathing — less easy when a dairy and meat-fed population has to be told that a diet previously held to be healthy may be a cause of the com-

munity's most dreaded disease.

The demystification of sex, said Dr Derek Doyle, an Edinburgh expert in the continuing and terminal care of cancer patients, has led cynics to say that death is the only taboo area left.

He rejects this as an explanation of the current world-wide interest in the care of the dying, which has led to the establishment of "hospices" — establishments dedicated to providing a dignified death to those who suffer terminal illness.

Whereas all the great developments in medicine are kept low — ideally below 25, and the average length of stay is something less than three weeks. So far, most hospices meet their costs almost entirely through public support and whether this will

be sustained is anybody's guess.

Valueable though they are, hospices, Doyle said are "luxury medicine provided for the few". With too many to help too few, and implying more fragmentation of care, the hospice concept is "not acceptable for the long-term future".

Pioneers in treatment at this stage, hospices eventually should be able to transfer their benefits in terms of teaching and research in general hospitals and university teaching programmes.

The movement is "an attempt to restore the balance — society's attempt to face up to the last taboo — to restore dignity and reduce the impersonality of treatment", of the dying.

Valueable though they are, hospices, Doyle said are "luxury medicine provided for the few". With too many to help too few, and implying more fragmentation of care, the hospice concept is "not acceptable for the long-term future".

Pioneers in treatment at this stage, hospices eventually should be able to transfer their benefits in terms of teaching and research in general hospitals and university teaching programmes.

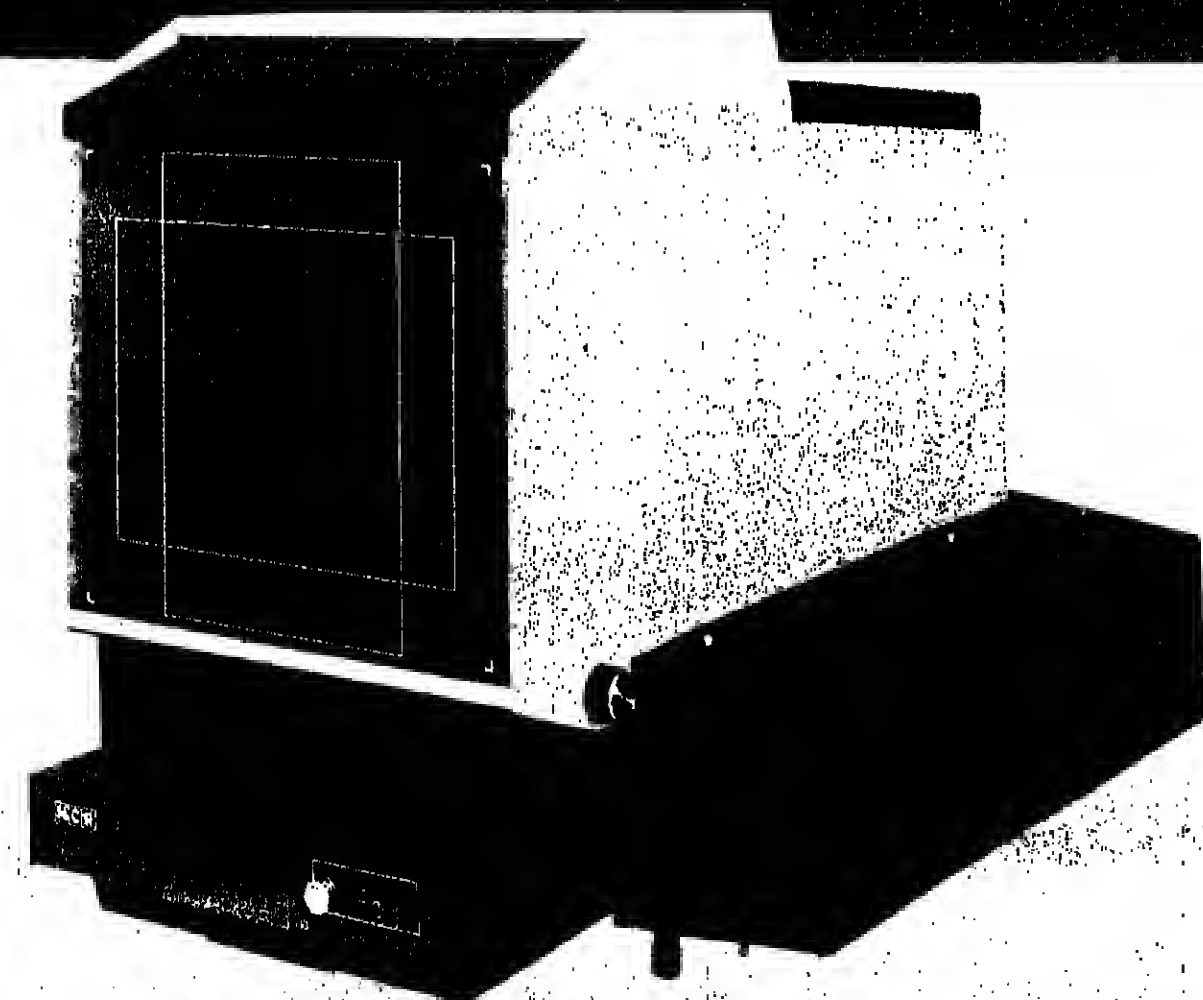
The movement is "an attempt to restore the balance — society's attempt to face up to the last taboo — to restore dignity and reduce the impersonality of treatment", of the dying.

Valueable though they are, hospices, Doyle said are "luxury medicine provided for the few". With too many to help too few, and implying more fragmentation of care, the hospice concept is "not acceptable for the long-term future".

Pioneers in treatment at this stage, hospices eventually should be able to transfer their benefits in terms of teaching and research in general hospitals and university teaching programmes.

The movement is "an attempt to restore the balance — society's attempt to face up to the last taboo — to restore dignity and reduce the impersonality of treatment", of the dying.

NCR 459/300 MICROFICHE READER / PRINTER



- Versatile, desk-top microfiche reader / printer
- Full size or three-quarter size prints from COM fiche
- A4 or A5 size prints from standard document fiche or jackets
- Wide selection of drop-in lenses from 20X to 72X
- Dual lens facility (optional) (image rotation (optional))
- Roll film attachment (optional)
- Rapid print speed
- Bimodal facility for positive prints from either negative or positive film (optional)
- Unique suction system ensures reliable paper feed
- Quick cassette interchange for different size papers
- Floating lens for constant focus
- Fiche carrier self-opening for easy loading
- Toner replenished by simple exchange of cartridge

System Media Division
NCR (NZ) Ltd.
PO Box 51053
Tawa

Please send more information about the NCR 459/300 Microfiche Reader

Name _____

Address _____

NCR

**Live
a little better.
Spend
a little less.**

Organise your conference
in Wellington at the
Shaw Savill Lodge.

The Shaw Savill Lodge has every facility you need to make your next conference a big success. First, it's close to both airport and city centre, so the location is first class. Secondly, the Lodge's 122 self-appointed suites offer truly comfortable accommodation for large numbers of delegates.

The Conference Room can comfortably seat 160, with all amenities on hand. And there are also two smaller conference rooms.

Top class accommodation and fine cuisine, fully licensed bar and restaurant, magnificent courtyard swimming pool, dancing, entertainment and, of course, the friendly, attentive service you expect from Shaw Savill the world over.

Call anytime and discuss your needs.



**SHAW SAVILL
Lodge**

Kemp St, Kilbirnie,
Wellington. Phone 872-189
Telex NZ3489

Licensing draws query

BOB Stott's article (NBR Aug 28) on the attitude of Federation of Road Transport Organisations to transport licensing is certainly a case of vested interests supporting a system that has outlived its usefulness, if indeed it had any.

Any form of licensing that protects the licensees from "the forces of the market" is not in the public interest.

Licensing protects the inefficient (as in the Auckland Taxi Service) and increases the cost to the consumer. Hopefully transport licensing is not the last to be questioned with a view towards abolition.

The licensing of meat works has also been seriously questioned.

The FRTTO has itself put forward in the article some reasons why de-licensing at this time would be opportune and with little effect.

That "ancillary transport operators" carrying their own goods have increased is an indictment of the licensed transport industry which if it had been efficient and cost-conscious would have provided a competitive satisfactory service to those companies that have decided to use their own transport.

The present over supply of freight vehicles with licensed transport is a regulator of competition and actual charges.

I cannot see that if the transport industry was de-licensed that any more men or companies would enter the transport industry with the price of trucks today and the costs of running those trucks.

The FRTTO also mentions the ease with which a person can enter the licensed freight transport industry. If this is so is there any need to go through the red tape and cost of getting a licence? Each additional cost is a cost passed on to customers and/or consumers.

There is now considerable rate-cutting within the trucking industry - a satisfactory state of affairs which keeps rates down, and therefore costs reduced and efficiency improved within each trucker's own business.

The FRTTO mentions the "red herring" of safety and maintenance standards; matters that have nothing to do with licensing.

Safety and vehicle standards are covered by certificate or warrant of fitness. Should de-licensing occur I trust that vehicle testing authorities will maintain their present high standards.

The penalties for operating a freight or passenger service for reward without a car-



ificate of fitness could well be substantially increased to maintain standards and for the public safety.

The increasing demand for taxis because of the new drinking and driving laws, carless days and the ever increasing cost of private motoring cannot be met by the taxi industry within the industry's present structure and licensing system.

The taxi industry is very concerned about de-licensing. However, for the above reasons there is an assured future particularly as part of any urban transport plan using cars and minibuses where it is uneconomical to run the usual large buses.

The cost of operating taxis, maintaining taxis to certificate of fitness standards, the anti-social hours to be worked to get a reasonable

income, the drunken customers etc would deter any but the most determined to set their car up as a taxi.

However, anyone with a suitable car should be able to begin a taxi service if sufficient public demand is there to be catered for as indeed there must be in the future. This is where substantial penalties for operating a transport service without a certificate of fitness comes into the system for public safety.

The other main concern of the licensed transport industry is the competition from government services. The Government has no place in the road transport industry.

The Railways must become a public corporation required to show a profit under normal commercial rules and accountability systems in competition with other forms of transport and not being subsidised by the taxpayer.

The railway's buses should be sold and the routes taken over by private companies or individuals to be operated at a profit in competition with each other.

After an initial settling down period, all the competitive structures, trucking, rail etc would find their own parts within the transport system with competition providing the incentive to hold costs and produce an efficient service.

However, the question of de-licensing is not dependent on the Government removing itself from active participation in transport, however desirable this would be as a political principle. Should the Government decide to remain in transport then it should operate under the same rules as private enterprise.

In summary, now is an opportune time to de-license the transport industry because:

- The over-supply of trucks;
- The extent of rate-cutting;
- The owner-driver system of terminable contracts has removed the goodwill factor;
- The apparent inability of the taxi industry to face change and grow with the present system;
- The cost of maintaining and administering the licensing system.

If the transport bobby is thrown out into the cold with the bathwater (licensing) one will be surprised how well the baby would face the new challenges and survive.

Ian R Sampson
Auckland

Press giants defend BPA

YOUR correspondent Mr R S Saunders of Palmerston North claimed (NBR September 12, 1979) that the Business Press Association was being used by a major New Zealand publishing company and a multi-national to eliminate opposition.

The allegations could not be further from the truth. For years the Business Press Association has been an organisation in name only. However, the association is now enforcing its own rules more aggressively on the subject of having circulation audits.

The only obvious solution, short of the Government cleaning up the industry, was for publishers themselves to do it. Certainly much of the drive for this came from the president and vice-president who are employed by New Zealand News and IPC Business Press respectively but surely no one would regard this action as anything but positive.

As far as the insinuation that IPC Business Press wants a clear field in magazine publishing the concept does not

fit in with sound magazine reasoning, competition for everyone and a well-served day for us to have our areas our magazines.

As publisher of IPC Business Press New Zealand, I have no choice but to leave an open job overseas to land a business magazine in my country. The rationale for this is quite simple. It was a need for the press publications we launched our readers have enjoyed all the way down the line.

Increasingly, then, I supported the publication because their circulation audited by the Audit Bureau of Circulations (ABC) and the Circulation Audit Board (CAB) and I might add Business Press is a business press publisher.

IPC Business Press is New Zealand's only magazine publisher. It is the only magazine publisher in New Zealand and it is the only magazine publisher in New Zealand.

The results of a survey entitled "Advertising Agency Strengths" conducted by Survey Research - Research International Ltd earlier this year may come as a surprise to some agency men.

It asked advertisers to specify the strengths and weaknesses of agency operations and the replies lead to broad conclusions that marketing men put agency know-how ahead of flair and media expertise ahead of creativity.

The research produced 113 responses from companies, only 4 of which did not employ advertising agencies. We are

bringing your attention to incorrect statement.

The rental paid in respect of a motor vehicle agreement must be applied against that agreement immediately before expiry of the lease agreement. Therefore, in your case the \$5000 should be against the last \$5000 of rentals which would be 21 months rentals.

The payment pattern by lease would be \$5000 per month for the first 12 months, followed by \$2500 per month for the next 12 months and then no further payment until the end of the three-year lease term. The timing of lease's cash flow is therefore substantially different to that described in your article.

UDC Finance Ltd

FOURTH ESTATE SUBSCRIPTION SERVICE

To subscribe to or purchase any of the newspapers, directories or books published by the Fourth Estate Group simply fill in and post the coupon below. Please send out cheques as indicated. If two different companies are indicated for multiple purchases, please make out cheque to Fourth Estate Group P.O. Box 9344, Wellington.

(Please ✓ where appropriate)

- ☐ I/We enclose \$20.00 for one year's subscription to National Business Review.
- ☐ Please bill me/us.
- ☐ I/We enclose \$..... for copy/copies of 70 Future of New Zealand Agriculture (\$4.50 per copy).
- ☐ I/We enclose \$..... for copy/copies of Population & Change in the New Zealand Environment (\$4.95 per copy).

Name.....
Address.....
Occupation.....
Signature.....

To see ourselves

THE love-hate relationship between agencies and their clients would provide a fitting thesis for any budding psychologist.

Beneath the firmest relationships and friendships established through working closely towards a common goal run small undercurrents of resentment, tension and frustration.

That so many client-agency affiliations continue unbroken for so many years is a tribute to the commonsense and consideration shown by both sides.

One of the sources of dissonance may well be the different values placed on agency services by the two parties. What an agency sees as its proudest strength may not figure importantly in the client's scale of wants.

The results of a survey entitled "Advertising Agency Strengths" conducted by Survey Research - Research International Ltd earlier this year may come as a surprise to some agency men.

It asked advertisers to specify the strengths and weaknesses of agency operations and the replies lead to broad conclusions that marketing men put agency know-how ahead of flair and media expertise ahead of creativity.

The research produced 113 responses from companies, only 4 of which did not employ advertising agencies. We are

told that the distribution of responses fairly represented large, medium and small advertisers.

Questions were open-ended in an endeavour to elicit "top of the mind" attitudes. Unfortunately, the questionnaire was not included in the published report.

Asked to rate agency strong points, media expertise came out at the head of the list, nominated by 80 per cent of respondents. From an amalgam of detailed responses came recognition of the importance of wise media selection, agencies' access to and ability to interpret media information and media selection in terms of market penetration and cost-effectiveness.

It seemed surprising that creativity came only second with a 42 per cent mention. Those who amplified their comments were properly seized with the importance of the creative contribution, describing it as "a good agency's strength" and "most important".

Creativity was closely followed in ranking by the personnel factor which scored a total of 39 per cent under three heads. In detailing the strength of specialist skills, clients made frequent reference to creative talent as well as to expertise in all other agency functions.

Perhaps the emphasis on creative personnel compensated for the lower rating given to agency creativity. Service provided by personnel received marks for en-



thusiasm, availability and speed under pressure. And the ability to understand the client's business, particularly in terms of the total marketing environment was also regarded as an agency strength.

The fourth major agency ability was described as marketing input. Here the agency was clearly seen as an extension of the client's marketing department, becoming involved, making suggestions, acting as a catalyst.

Competency in seeing the marketing problem, using knowledge gained in related fields as cross fertilisation, and direct marketing advice were seen as a plus in the agency role.

Less important but still valuable were objectivity, the independent outside view and innovative thinking, the abilities required to coordinate a total promotional and advertising strategy, to supply a comprehensive range of services and specialised skills and to translate concepts into

finished advertisements through a network of contacts with production houses.

Also noted were the ability of agencies to provide advertising and market research, international liaison, good cost control and accounting services.

Now, test an agency sees portrayed above a profile of its own abilities, it might be wise to observe the comment from one respondent to the effect that "no New Zealand agency is strong on 'rout', and then consider what clients dislike about agencies.

Number one grouch attributed to 48 per cent of respondents centred around financial considerations of which by far the most important is pricing. More than one in four replied complained about the high cost of creative work and production, as well as costs which are not related to needs.

Creative people, it was charged, have difficulty working within a budget and even agencies as a whole should be more budget conscious. The commission system came under fire. And some invoicing and accounting standards were criticised.

Problems in the personnel area related to movement of agency staff and the consequent breaks in continuity. Some criticised the account executive system.

On the servicing side there were some complaints of over-elaboration of campaign plans and attitudes of superiority. Some agencies were accused of creating ad to win awards

rather than sales and other sins were failure to keep deadlines, inappropriate use of media, lack of research and testing in the creative area and lack of commitment and accountability.

Overall, agencies can take comfort from the fact that the average number of strong (complimentary) points made far outweighed the number of weak (unfavourable) points. But there is ample scope for any agency to conduct a self-examination of its strengths and weaknesses.

Survey research has performed a useful service in setting up opinionative standards - because there are no absolute ones - for the guidance of agency operations.

Chinese explosion

DORMER Beck Campaign is the New Zealand associate of Compton International of New York.



When James R Adler, Compton's president visited Auckland recently for the

Compton Asia-Pacific partners conference, he also addressed a 4As luncheon on the subject of advertising in China, a country which he had recently visited.

In view of the future explosion of trade which Adler foresees his remarks on the current advertising scene in China may be helpful to those exporters who have thoughts of selling goods in China.

The Chinese can offer foreign advertisers a wide range of media; TV, radio, newspapers, magazines, outdoor signs (both neon and hand painted), bus and river boat display ads, hotel display ads and department window displays.

TV extends to Shanghai, Beijing, Nanking, Hangchow and Canton. Advertising is accepted for products which are imported in volume, for example watches and television sets.

Advertising is not accepted for "frivolous" products like cigarettes, liquor and soft drinks.

In the Shanghai area there are some 800,000 TV sets, about one-third colour. Total evening audience is estimated at 2.5 million people and cost for a 30 second spot is about \$1100.

The Shanghai Advertising Corporation handles advertising for Chinese exporters in foreign markets and media placement for several foreign advertisers in China.

Goodbye Chemicals!

Introducing 3M's new 800 Dry Silver Microfiche Reader-Printer



What's the one thing everybody dislikes about most reader-printers?
It's the chemicals and toners that have to be used, and the relative lack of print clarity that results.

Now, say goodbye to all that with the new 3M Model 800 microfiche reader-printer. It eliminates chemicals and operator maintenance because it uses the 3M Dry Silver Print process. And, as a result, print quality is the sharpest available on any reader-printer. There's also a specially large (35.5cm x 34.3cm) non-glare screen so every reading is easier. If you're a first time buyer or are about to re-equip, arrange for a no-obligation demonstration of the remarkable new 3M 800.

To: 3M New Zealand Ltd., Box 93-246, Takapuna.
Please arrange a demonstration of the new 3M 800 Reader-Printer

Name.....
Company.....
Address.....
Tel.....

Microfilm Services Division

3M

MARKETING EXECUTIVES! Survey Research Research International Limited

Offers you: Actionable Research for Marketing Decisions

Here's why:

WE SPECIALISE IN COMMERCIAL RESEARCH Commercial and marketing research is meant to shed light on crucial questions that have to do with profit and loss. We are not in the business of providing research which is merely interesting and leads to academic cul de sacs.

DEFINING THE "PROBLEM" IS A CHALLENGE WE ACCEPT AS PART OF THE JOB. Some of our marketing clients are in no doubt about the information they need to make decisions. Other clients like to discuss broad problem areas with us, and often our wide commercial experience can help define the real problem to be solved. Note the words "help" please; we're not academics who pretend to tell you what your problem ought to be.

OUR REPORTS ARE CLEAR.

Whilst our reports will provide you with full statistical details of the research, the data is supported with a narrative report which provides you with a statement of the outcome in plain language as well as a separate interpretation.

WE HAVE THE EXPERIENCE AND EXPERTISE IN MARKETING & RESEARCH TECHNIQUES. It has taken over 30 years to build up an organisation to provide the range of services we claim. We have a permanent fully manned, systematically checked field force. Interviewers undergo a training course to make them familiar with the methods and techniques employed to obtain information in a professional manner. It is a compliment to our field team, that a number of

businessmen who have been interviewed by Survey Research interviewers have telephoned our office to find out more about our services.

OUR CLIENTS INCLUDE SOME OF THE MOST SOPHISTICATED MARKETING COMPANIES IN NEW ZEALAND.

Confidentiality of information is very highly valued in all facets of our operations. As far as our clients are concerned, we feel, without sounding immediate, that you can easily find out about us through many of the prominent Marketing Companies of N.Z. But we shall be only too happy to provide you with any information you may need about us. Just write or call:-

Survey Research Research International Limited

AUCKLAND
Manager:
DICK BRUNTON
33 Bath Street
P.O. Box 37017, Parnell
Phone: 793-825

WELLINGTON
Branch Manager:
PETER GLEN
41 Rutherford Street
P.O. Box 30441, Lower Hutt
Phone: 695-093



A MEMBER OF
RESEARCH INTERNATIONAL